



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2008 JUN -9
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

AM 7:24
16-MAY-2008

Repository ☐

Reference No.
10228015

OWNER INFORMATION (Type or Print)

Name

Address

City

DRAPER

State UT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of a signature, your name or address to the vehicle manufacturer.
Signature of Owner

☒ YES ☒ NO
Date 5-12-08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4AL11D92C

Make

NISSAN

Model

ALTIMA

Model Year

2002

Date Purchased

5/27/02

Dealer's Name and Telephone Number

TIM DAHLE 801-495-3800

Engine: 2.5 LITER

No: Cylinders 4

Fuel Type:

6AS

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

STANDARD

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: YES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
14-APR-2008

Failure Mileage:
49,555

Failure Speed:
25 - 65

CRANK SHAFT POSITION SENSOR

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 NISSAN ALTIMA. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 03V455000 (ENGINE AND ENGINE COOLING). HE CALLED THE DEALER AND HAD THE VEHICLE REPAIRED. SEVERAL YEARS LATER, WHILE DRIVING 25 MPH, THE VEHICLE FAILED WITHOUT WARNING. HE TOOK THE VEHICLE BACK TO THE DEALER AND A REPRESENTATIVE INFORMED HIM THAT BECAUSE THE VEHICLE HAD PREVIOUSLY BEEN REPAIRED UNDER THE RECALL, HE WOULD BE RESPONSIBLE FOR THE REPAIR COSTS. THE VEHICLE HAS BEEN REPAIRED. IN ADDITION, THE REPRESENTATIVE AT THE DEALER ADVISED HIM THAT WHEN THE VEHICLE WAS REPAIRED IN 2004, THE TECHNICIAN USED THE SAME EXACT PART THAT THEY REMOVED TO REPAIR THE VEHICLE. THE CONTACT CALLED THE DEALER, BUT THEY DID NOT PROVIDE ANY ASSISTANCE. THE FAILURE MILEAGE WAS 49,555.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ENGINE CUT OUT TWICE AT FREEWAY SPEEDS AND ONCE AT 25 MPH. CAR WAS DIFFICULT TO START WHEN ENGINE WAS HOT. TOOK INTO DEALER WHEN ENGINE LIGHT CAME ON. THE DEALER STATED THE FAILED PART WAS THE SAME NUMBER AS THE ORIGINAL RECALL PART.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SALT LAKE CITY UT 841

25 MAY 2008 PM 3 L

LET US HAVE TO READ,
THINK, SPEAK AND WRITE
NECESSARY
John Adams, IF MAILED
IN THE
power of the United States

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

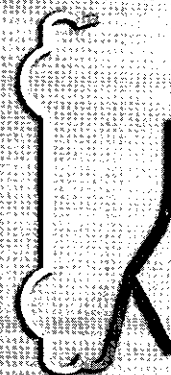
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



520013

141773

INVOICE



10785 South Auto Mall Drive
Sandy, Utah 84070
801-495-3800

PAGE 1

HOME: [REDACTED] BUS:

SERVICE ADVISOR: 701 MARK TUTTLE

SERVICE ADVISOR: 701 PARK PO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREEN	02	NISSAN ALTIMA	1N4AL11D92		49555/49555		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN99 IS			WAIT 07MAY08			CASH	07MAY08
R.O. OPENED	READY	OPTIONS: ENG:2.5_Liter_Gas					

14:13 07MAY08 15:38 07MAY08

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A CUSTOMER STATES THAT "MIL" IS ON AND VEHICLE STARTS HARD AFTER WARMED
UP, ADVISE

ACC TESTED AND REPLACED LISTED CRANKSHAFT
POSITIONING SENSOR

791 C

1 23731-6N21A CRANKSHAFT

PARTS: 34.07 LABOR: 153.00 OTHER: 0.00 TOTAL LINE A: 187.07

49555 P0335 TRACED TO AND REPLACED FAULTY CRANK POSITION SENSOR.

SALES DIRECT
TIM DAHLE NISSAN/SANDY
10785 S. AUTO MALL
SANDY, UT 84070
324195197395
05/07/2008 15:44
AUTH. CODE 141773
SALE TOTAL \$1,519.88
CUSTOMER COPY



ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE
INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE
SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO
OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE
VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT
NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY
MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

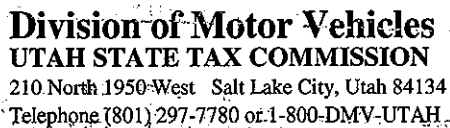
The factory warranty constitutes all
of the warranties with respect to
the sale of this item/items. The
Seller hereby expressly disclaims all
warranties either express or
implied, including any implied
warranty of merchantability or
fitness for a particular purpose.
Seller neither assumes nor
authorizes any other person to
assume for it any liability in
connection with the sale of this
item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	153.00
PARTS AMOUNT	34.07
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	187.07
LESS INSURANCE	0.00
SALES TAX	12.81
PLEASE PAY THIS AMOUNT	199.88

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY



Vehicle Registration Certificate

#BWNGSFT
#1010 9553 08#

**Expires Last Day Of: May/2008**

Owner Information

Decal Number:

License Plate Number:

Vehicle Information

VIN

1N4AL11D92C

Year	Make	Model
2002	NISSAN	ALTIMA

License type
CENTENNIAL PASSENGER/LT TRUCK

Brand: NONE

Emission Compliance:

Safety Inspection:

Situs Address

DRAPER UT

Vehicle Type	Body Style	Reg. Wt.	Cyl	Fuel	CC	HP
PASS/LT TRUCK	SEDAN 4 DOOR	0	4	GASOLINE		
Fleet Number	Fleet Unit Number	Transaction Number				
1847						

You must sign below to validate this registration certificate.

Insurance Certification

I certify that I will maintain in effect owner's or operators's security (Insurance) for this vehicle as required by law in order to operate this vehicle on a highway, quasi-public road, or parking area within this state.

Remove the decal and display on your vehicle in the appropriate place prior to the expiration of your current registration. Any alterations to the decal or registration certificate will cause the registration of the vehicle to be invalid.

This Registration shall be carried in vehicle at all times.

Vehicle PRN Rev. 02/01

UTAH 080781864 2
SL MAY 0
8