



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
15-MAY-2008  
2008 JUN -9 AM 7:40

Repository   
Reference No.  
10227892

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City MARRION State OH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMYU02124K [REDACTED]  
Make FORD Model ESCAPE Model Year 2004  
Date Purchased 1-28-04 Dealer's Name and Telephone Number HINDAY FORD LINCOLN-MERC, INC. (419-422-1661)  
Original Owner  Dealer's City HINDAY State OH Zip Code 43302  
Engine: 3.0L Duratec Fuel Type: F660 Back System  
No. Cylinders 2004 XLS  
Transmission Type [ ] Antilock Brakes Powertrain [ ] Cruise Control  
Vehicle Component Code 201000 WHEELS:RIM  
Multiple Failure: [ ]

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 10-OCT-2005 Failure Mileage 11000 Failure Speed 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
DOT No. (Example: DOTM9ABC036) [ ] Original Equipment [ ] Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 FORD ESCAPE. THE CONTACT STATED THAT SHE HAD TO PLACE AIR IN HER TIRES EACH WEEK BECAUSE THEY WOULD CONSTANTLY DEFLATE. SHE TOOK THE VEHICLE TO THE DEALER AND THEY INFORMED HER THAT THE FAILURE WAS WITH THE TIRES. THE TIRE MANUFACTURER ADVISED HER TO CALL NATIONAL TIRE AND BATTERY (NTB) AND HAVE THEM INSPECT THE TIRES. NTB STATED THAT THE FAILURE WAS NOT THE TIRES, BUT RATHER WITH THE RIMS. THE FAILURE HAS NOT YET BEEN IDENTIFIED AND THE FAILURE HAS BEEN OCCURRING SINCE OCTOBER 10, 2005. THE FAILURE MILEAGE WAS 11,000 AND CURRENT MILEAGE WAS 38,800.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

5-29-08

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Enclosed Please Find a Copy of the Vehicle description. I was told from Mathews Kennedy Ford, on 05 that all tires leak; on april or after a oil change, the car did not function right. I call Mathews Kennedy Ford, and they told me that the tires did make the car move to the right, N+B told me that the problem that made the tires deflate was the defect on the RIMS, I'm Driving a Car with a defect on the RIMS for 4 1/2 years, Not Mathews Kennedy Ford or Finley Ford call to let me know about the defect;

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

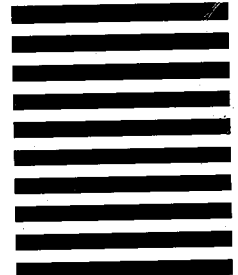
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382



Think your vehicle has a safety defect?

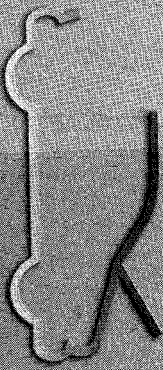

If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236

**NHTSA**  
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOC)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



www.fordvehicles.com

### VEHICLE DESCRIPTION

# ESCAPE

2004 XLS V6 DURATEC FWD  
103" WHEELBASE  
3.0L DURATEC V6 ENGINE  
4-SPEED AUTOMATIC O/D TRAN

### STANDARD EQUIPMENT INCLUDED AT NO EXTRA CHARGE

#### EXTERIOR

- P225/70R15 A/S BSW TIRES
- 15" STYLED STEEL WHEELS
- BODY SIDE CLADDING
- SOLAR TINTED GLASS
- PWR WINDOWS, LOCK, MIRRORS
- FULL GRIP ERG DOOR HANDLES
- LIFTGATE W/FLIP-UP GLASS
- ROOF SIDE RAILS
- REAR DEFROST & 2 SPD WIPER
- MAN FOLD SIDEVIEW MIRRORS

#### INTERIOR

- CLOTH BUCKET FRONT SEATS
- TIP FLD FLT REAR CLTH BNCH
- DUAL VANITY MIRRORS
- AM/FM STEREO W/SINGLE CD
- AIR CONDITIONING
- CENTER DOME W/ MAP LIGHTS
- TILT STEERING WHEEL
- REAR CARGO AREA LIGHT

- LOCKING GLOVE BOX
- REAR FLOOR HEAT DUCTS
- CTR CONSOLE/ARMST W/4-CUP
- CARGO FLOOR HOOKS (4)
- ILLUMINATED ENTRY

#### FUNCTIONAL

- FRONT WHEEL DRIVE
- 16.0 GALLON FUEL TANK
- 4-WHL INDEPENDENT SUSP
- WHEEL NUT WRENCH AND JACK

#### SAFETY/SECURITY

- 2ND GEN DUAL FRONT AIRBAGS
- SIDE IMPACT DOOR BEAMS
- SECURILOCK/IMMOBILIZER
- LATCH SYSTEM
- BATTERY SAVER FEATURE
- REMOTE KEY ENT W/2 KEYFOHS

#### WARRANTY

- 24 HR ROADSIDE ASSISTANCE
- 36 / 36 BUMPER TO BUMPER

### PRICE INFO

#### STAND

- INCLUDED ORDER COD
- AIR COND
- POWER ST
- POWER MI
- POWER DO
- REMOTE K

- OPTIONAL FRONT LIC
- STEP BARS
- ROOF RACK
- 15" ALUMI CONVENIENT
- FLOOR MA
- SPEED CO
- PERIMETE

TO DE

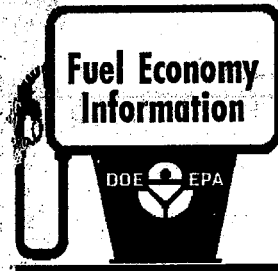
Compare this vehicle to others in the FREE FUEL ECONOMY GUIDE available at the dealer.

### CITY MPG

# 19

Actual Mileage will vary with options, driving conditions, driving habits and vehicle's condition. Results reported to EPA indicate that the majority of vehicles with these estimates will achieve between

16 and 22 mpg in the city  
and between  
21 and 29 mpg on the highway.



For more information see  
[WWW.FUELECONOMY.GOV](http://WWW.FUELECONOMY.GOV)

2004 ESCAPE 2WD  
3.0L DURATEC ENGINE  
(FUEL FEEDBACK SYSTEM)  
6 CYLINDER, FUEL INJECTION  
CATALYST, 4-SPEED AUTOMATIC

Estimated Annual Fuel Cost: \$1107

### HIGHWAY MPG

# 25

For Comparison Shopping  
all vehicles classified as  
SPECIAL PURPOSE  
have been issued mileage ratings  
ranging from 10 to 24 mpg city  
and 14 to 30 mpg highway.



**EXTENDED SERVICE PLAN**

Ford Extended Service Plan is the ONLY service contract backed by Ford Motor Company and honored by over 5,100 Ford and Lincoln Mercury Dealers. Ask your dealer for prices and additional details or see our website at [www.Ford-ESP.com](http://www.Ford-ESP.com).



SOLD TO

T R

S

TOTAL N



www.fordvehicles.com

VEHICLE DESCRIPTION

# ESCAPE

2004 XLS V6 DURATEC FWD  
103" WHEELBASE  
3.0L DURATEC V6 ENGINE  
4-SPEED AUTOMATIC O/D TRANS

VIN 1FMYU02124K

EXTERIOR  
SATIN SILVER CLEARCOAT MET  
INTERIOR  
MED DRK FLINT CLOTH BUCKET

### STANDARD EQUIPMENT INCLUDED AT NO EXTRA CHARGE

#### EXTERIOR

- P225/70R15 A/S BSW TIRES
- 16" STYLED STEEL WHEELS
- BODY SIDE CLADDING
- SOLAR TINTED GLASS
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- LATCH SYSTEM
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- REMOTE KEY ENT W/2 KEYFOBS

#### WARRANTY

- 24 HR ROADSIDE ASSISTANCE
- 36 / 36 BUMPER TO BUMPER

### PRICE INFORMATION

Manufacturer's Suggested Retail Price

STANDARD VEHICLE PRICE **\$20,400.00**

#### INCLUDED ON THIS VEHICLE

- ORDER CODE 120A-XLS
- AIR CONDITIONING
- POWER SIDE WINDOWS
- POWER MIRRORS W/MANUAL FOLD
- POWER DOOR LOCKS
- REMOTE KEYLESS ENTRY

#### OPTIONAL EQUIPMENT

OPTIONAL EQUIPMENT	NO CHARGE
FRONT LICENSE PLATE BRACKET	325.00
STEP BARS - BLACK	40.00
ROOF RACK W/HORIZ CROSSBARS	375.00
15" ALUMINUM WHEELS	325.00
CONVENIENCE GROUP	
• FLOOR MATS	
• SPEED CONTROL	
• PERIMETER ALARM	

TOTAL VEHICLE & OPTIONS 21,465.00  
DESTINATION & DELIVERY 590.00

Compare this vehicle to others in the FREE FUEL ECONOMY GUIDE available at the dealer.

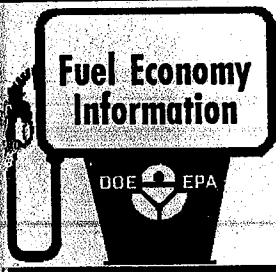
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# 19

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Fuel Economy Information



For more information see WWW.FUELECONOMY.GOV

2004 ESCAPE 2WD  
3.0L DURATEC ENGINE  
(FUEL FEEDBACK SYSTEM)  
6 CYLINDER, FUEL INJECTION  
CATALYST, 4-SPEED AUTOMATIC

Estimated Annual Fuel Cost: \$1107

HIGHWAY MPG

# 25

For Comparison Shopping all vehicles classified as SPECIAL PURPOSE have been issued mileage ratings ranging from 10 to 24 mpg city and 14 to 30 mpg highway.

## TROPHY CASE

Best Small SUV  
"SmartMoney Magazine"

\*March 2003

TOTAL MSRP **\$22,055.00**

1FMYU02124K



EXTENDED

Ford Extended Service Plan is the ONLY service contract backed by Ford Motor Company and honored by over 5,100 Ford and