



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-MAY-2008

Repository ☐

Reference No.
10227789

OWNER INFORMATION (Type or Print)

Name

Address

City

MABLETON

State

GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMDU32X1T

Make

FORD

Model

EXPLORER

Model Year

1996

Date Purchased

6/1996

Dealer's Name and Telephone Number

LEGACY FORD

Engine: 4.0

No: Cylinders 6

Fuel Type:

Unleaded Gas

Original Owner

Dealer's City

MCDONALD

State

GA

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

6 CLY

Vehicle Component Code

114200 ELECTRICAL SYSTEM: WIRING: INTERIOR/UNDER DASH

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

04-APR-2008

Failure Mileage

143000

Failure Speed

0

Electrical Failure / Fire

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

N/A

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DQT No. (Example: DOTMAL9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1996 FORD EXPLORER. THE CONTACT STARTED THE VEHICLE AND TURNED ON THE HEATER. HE WALKED TO HIS MAILBOX AND RETURNED TO FIND SMOKE COMING FROM THE CENTER CONSOLE OF THE VEHICLE. ALL OF A SUDDEN, FLAMES APPEARED FROM THE CONSOLE. HE RETRIEVED A FIRE EXTINGUISHER TO DOUSE THE FIRE. THE ENTIRE DASHBOARD AND UNDERNEATH CAUGHT FIRE AND HE BELIEVED THAT THE WIRING HARNESS UNDER THE DASHBOARD MAY HAVE BEEN THE CAUSE OF THE FIRE. HE DID NOT CONTACT THE FIRE DEPARTMENT OR THE MANUFACTURER TO REPORT THE FIRE, BUT HE DID CONTACT HIS INSURANCE COMPANY. THE FAILURE AND CURRENT MILEAGES WERE 143,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.