



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline 2008

FOR AGENCY USE ONLY 100148

Date Received

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13-MAY-2008

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OWNER INFORMATION (Type or Print)

Name [Redacted] Address [Redacted] City CANYON CITY State CO Zip Code [Redacted]

Daytime Telephone Number [Redacted] Evening Telephone Number SAME E-mail Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an address to the vehicle manufacturer. Signature of Owner [Redacted] Date 05/21/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G3AL54NGM2 Make OLDSMOBILE Model CUTLASS CIERA Model Year 1991 Date Purchased SEPT. 1991 Dealer's Name and Telephone Number MIENEKE CAR CARE CENTER 6102533251 Engine: 6 Cylinders Fuel Type: Regular Gas

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-MAY-2007 Failure Mileage 99132 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted] DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [Redacted] Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted] Seat Type: [Redacted] Installation System: [Redacted] Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1991 OLDSMOBILE CUTLASS CIERA. THE CONTACT TOOK HIS VEHICLE TO BE INSPECTED BY A DEALER BECAUSE HE WAS EXPERIENCING FAILURE WITH THE WHEEL BEARINGS. HE WAS INFORMED THAT THE MOTOR MOUNT WAS LOOSE. THE VEHICLE WAS REPAIRED AND THE CONTACT WAS LATER INFORMED OF NHTSA CAMPAIGN ID NUMBER 00V189000 (ENGINE AND ENGINE COOLING). HIS VIN WAS NOT INCLUDED IN THE RECALL. THE VIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 105,632 AND FAILURE MILEAGE WAS 99,132.

Vehicle was purchased in approx Sept. of 1991 at Foulkner Chevrolet/Cadillac/154 born 298 Stake Park Rd. Bethlehem, PA. 18015 Problems with wheel bearings. Owner

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

was informed that the rubber on engine mount was deteriorated and that the mount required replacing.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The original problem the car was taken to the service center for service was the wheel bearing. During the inspection the mechanic saw the defective rotor mount and this was repaired at the owner's expense. Reimbursement is requested as the rotor mount problem is a problem that has been acknowledged with the old's cutlass other model as noted in NHTSA Campaign ID # 00V189006 Thank you

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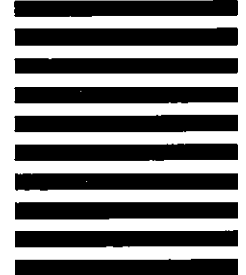
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National Highway Traffic Safety Administration

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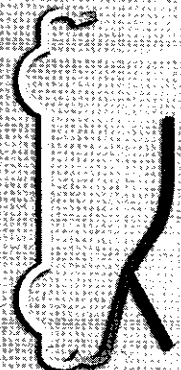
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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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