



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 15, 2008

[REDACTED]
Evansville, WI [REDACTED]

NVS-216 nlm
Ref. # 10227336

Dear [REDACTED]:

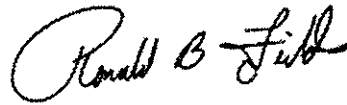
Thank you for your correspondence dated April 21, 2008, concerning a problem you encountered in your model year (MY) 2004 Suzuki Verona. The Wisconsin Department of Agriculture, Trade and Consumer Affairs forwarded your correspondence to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. Your correspondence was received on May 6, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to engine stalling and ABS problems in MY 2004 Suzuki Verona vehicles. NHTSA is aware of a recall campaign (NHTSA Campaign No. 04V-396, summary enclosed) concerning the electronic control module in certain 2004 Suzuki Verona vehicles. Please contact your local Suzuki dealership or Suzuki Motor Corporation for further details and have your make, model, model year, and vehicle identification number available for their information. With regard to the ABS problem, at this time there is insufficient evidence to warrant opening a safety defect investigation. A brochure explaining the investigation process is enclosed for your information. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large initial "R".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure:

NHTSA Campaign No. 04V-396

Motor Vehicle Defects and Recall Campaigns brochure