

CL-10227331-2173

From: Test, Crash <NHTSA>
Sent: Friday, May 02, 2008 3:03 PM
To: [REDACTED]
Subject: FW: FORD F-SERIES STEERING PROBLEM

2008 MAY -5 AM 9: 27

Hello [REDACTED],

Could you please see to it that someone helps answer this consumers email question at there earliest convenience?

Thank you very much,
 [REDACTED]

From: [REDACTED]
Sent: Friday, May 02, 2008 10:12 AM
To: Test, Crash <NHTSA>
Subject: FORD F-SERIES STEERING PROBLEM

Gentlemen:

I noticed the article below in the Good Sam News Alert and wish to advise you of a similar problem with our **2007 Ford F-450 Superduty Chassis** and 27 foot Winnebago Aspect Motor Home. My problem was maintaining control of the vehicle to remain in my operating lane. I needed to constantly correct the direction of the vehicle even with no cross winds. The problem was less severe than described below. After repeated checks by the RV Dealer and Ford, they finally found the chassis had a defective steering box and replaced it. That seems to have resolved the issue.

Thank you,
 [REDACTED]

Millville, New Jersey

Make	Model	Model	Years
Ford	F-250	SD	2005-2007
Ford	F-250	Superduty	2005-2007
Ford	F-250		2005
Ford	F-250	SD	2005-2007
Ford	F-250	Superduty	2005

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Component: Suspension: Front

ODI has received consumer complaints of severe suspension and steering wheel shimmy and oscillations commencing

5/5/2008

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after the subject vehicles traveled over an uneven road surface. A majority of these incidents occurred at speeds of 60 MPH or greater. Some of the complaints allege loss of steering control and that the vehicle changed driving lanes uncontrollably. Other complaints allege that the vehicle left the road surface as a result of the violent suspension and steering wheel oscillations. Additional factors contributing to the opening of this notice were early warning field reports submitted by Ford, describing suspension shimmy/oscillations and a Ford TSB describing the issue and how to repair the problem. An engineering analysis is warranted to determine if the shimmy condition that occurs on the subject vehicle creates a condition where the vehicle becomes difficult to control or startles the driver, thus presenting a safety risk.