



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

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09-MAY-2008

Reference No.  
10227164

**OWNER INFORMATION (Type or Print)**

Name

Address

City

ATLANTA

State

GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1FDEE14N3RH

Make  
FORD

Model  
E-150

Model Year  
1994

Date Purchased

Dealer's Name and Telephone Number

Engine:  
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code  
010000 STEERING

Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
16-JUN-1998

Failure Mileage  
7000

Failure Speed  
0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1994 FORD E-150. THE CONTACT STATED THAT THE CLOCK SPRING IN THE STEERING COLUMN WAS DEFECTIVE AND HAD TO BE REPLACED APPROXIMATELY 6-7 TIMES; THREE TIMES AT A DEALER AND THE OTHER THREE TIMES AT A REPAIR SHOP. HE BELIEVED THAT THE DEFECTIVE SPRING WOULD CAUSE ISSUES WITH THE HORN AND THE AIR BAGS. THE CURRENT MILEAGE WAS 132,500 AND FAILURE MILEAGE WAS APPROXIMATELY 7,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

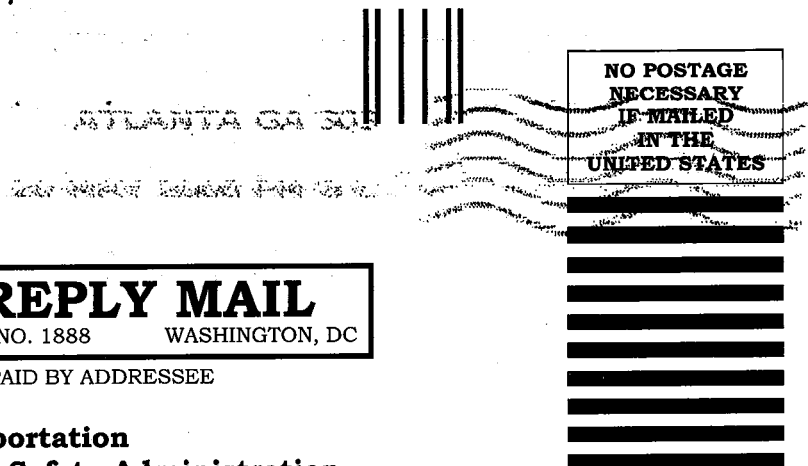
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TO WHOM IT MAY CONCERN:

ONCE I get the CLK screw repaired, It will be the 6th time in just A 132,000 mile time frame. I purchased my 1994 Ford E-150 CONVERSAN VAN, NEW. I have had NO ACCIDENTS or breakins. The Ford MANUFACTURE have made About 3 recalls on the cruise controll ONE AND MASTER CYCLINDER twice. CAREY PAUL - Ford IS NOW MALCOM CUNNINGHAM, The DATA to show repair ATTACH ADDITIONAL SHEETS IF NECESSARY History IS LOST. This is what The service Advisor told me. The part IN QUESTION will stop the horn AND AIR bag FUNCTIONS.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382



Think your vehicle has a safety defect?  
If so:  
Use the enclosed form to file a report.  
or visit:  
[www.safercar.gov](http://www.safercar.gov)  
or call:  
Vehicle Safety Hotline  
888-327-4236

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