



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline 2008 MAY 20 AM 7:48

FOR AGENCY USE ONLY 100148

Date Received

06-MAY-2008

Repository ☐

Reference No.

10226804

OWNER INFORMATION (Type or Print)

Name

Address

City ORMOND BEACH

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ YES

☒ NO

In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/16/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GW58N5

Make

JEEP

Model

GRAND CHEROKEE

Model Year

2002

Date Purchased

ay 02

Dealer's Name and Telephone Number

Albyur go H/ner

Engine:

No: Cylinders

8

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

NM

Zip Code

321

Transmission Type

auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

120000 EXTERIOR LIGHTING

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

13-JUL-2005

Failure Mileage

36000

Failure Speed

The Rear brake lite incantive replaced bulb however the plastic had melted from the short

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL. THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT HIS RIGHT TAILLIGHT BURNED OUT AND MELTED PLASTIC AROUND THE HOLDER OF THE LIGHTS. HE REPLACED THE ENTIRE LENS AND PLASTIC FOR ABOUT \$115 IN 2005. MOST RECENTLY, HE NOTICED THAT THE LEFT SIDE WAS EXPERIENCING THE SAME FAILURE, THEREBY MELTING THE PLASTIC COVER AND CAUSING A SHORT, WHICH WOULD ALSO BE A \$115 REPAIR. THE VEHICLE WAS TAKEN TO DEALER WHO TOLD ABOUT THE ISSUE BUT DID NOT OFFER RECOURSE EXCEPT TO REPLACE ENTIRE END. THE CURRENT MILEAGE WAS 98,000. THE FAILURE MILEAGE WAS ABOUT 36,000. BK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.