



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2008 06-MAY-2008  
 MAY 20 AM 7:41

Reference No.  
 10226795

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
 Address [REDACTED]  
 City NEW YORK State NY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JKALEEA148A [REDACTED]  
 Make KAWASAKI Model KL650E Model Year 2008  
 Date Purchased \_\_\_\_\_ Dealer's Name and Telephone Number CRAZY FREDDY'S 516-795-6400 Engine: \_\_\_\_\_ Fuel Type: \_\_\_\_\_  
 Original Owner  Dealer's City MASSAPEQUA State NY Zip Code 11758  
 Transmission Type  Antilock Brakes  Cruise Control Powertrain \_\_\_\_\_ Vehicle Component Code 135200 VISIBILITY:REARVIEW MIRRORS/DEVICES:EXTERIOR  
 Multiple Failure: \_\_\_\_\_

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 04-JAN-2008 Failure Mileage 0 Failure Speed 40

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
 DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
 Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
 Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
 Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2008 KAWASAKI VERSYS KL650E. WHILE DRIVING 40 MPH OR MORE, THE WIND PUSHES THE LEFT AND RIGHT EXTERIOR MIRRORS (SPECIFICALLY THE RIGHT MIRROR) TOWARDS HIM. THE CONTACT CANNOT SEE ANYONE IN THE REAR. HE ATTEMPTED TO ADJUST THE MIRROR WHILE DRIVING, BUT NEARLY CRASHED. THE VEHICLE ALSO MADE A POPPING SOUND WHEN THE GEARS WERE SWITCHED. HE WAS INITIALLY INFORMED THAT A CHAIN WAS LOOSE. THE DEALER TIGHTENED THE CHAIN, BUT THE FAILURE STILL PERSISTS. WHEN THE VEHICLE WAS TAKEN BACK TO THE DEALER, THEY STATED THAT THE FAILURE WAS NORMAL. ON THE SECOND TRIP TO THE DEALER, THE CONTACT WAS INFORMED THAT HE WOULD BE RESPONSIBLE FOR REPAIRING THE MIRRORS. THE CURRENT MILEAGE WAS 1,000 AND THE FAILURE MILEAGE WAS 0. *This motorcycle also when is hot a lot of smoke comes from the engine. It smells like burning oil or cable. I complain to the dealer, but they told me is normal because the bike is new. This motorcycle has over 1000 miles and still the same.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
 The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

I'VE TAKEN THIS MOTORCYCLE OVER 3 TIMES, BUT THE DEALER ARE OWING ME THE PROBLEMS AROUND AND ALWAYS TOLD ME THAT IS NORMAL ONLY TO AVOID FIXING IT. THIS MOTORCYCLE IS NEW AND I SHOULDN'T HAVE THIS PROBLEMS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300

NEW YORK NY 100

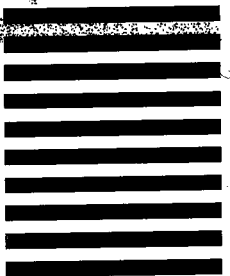
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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

