



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

05-MAY-2008

Reference No.

2008 JUN -9 AM 7:27

10226653

OWNER INFORMATION (Type or Print)

Name, Address, City (PORT CHARLOTTE), State (FL), Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

NONE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [X] NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number (3NGCG26G52G...), Make (CHEVROLET), Model (SUBURBAN 2500), Model Year (2002), Date Purchased (2-05), Dealer's Name (ED HOWARD MAZDA), Engine (8100 cc), Fuel Type (GAS), State (FL), Zip Code, Transmission Type (AUTO), Antilock Brakes, Cruise Control, Powertrain (8100 ENGINE, AUTO TRANS WITH 3.73 REAR AXLE), Vehicle Component Code (060000 ENGINE AND ENGINE COOLING), Multiple Failure (10 TIMES IN 7 MONTHS)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (07-OCT-2007), Failure Mileage (92000 to 112,000), Failure Speed (VARY FROM 112,000 STOP TO 70 MPH), ENGINE DIES BETWEEN 4 & 10 MILES AFTER A COLD START, SOMETIMES WILL START BY PULLING INTO NEUTRAL, SOMETIMES HAS TO BE PULLED TO SIDE OF ROAD, SOMETIMES STARTS QUICK, SOMETIMES NOT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size, DOT No., Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire-Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 CHEVROLET SUBURBAN 2500. WHILE DRIVING ON A ROADWAY, THE VEHICLE STALLED INTERMITTENTLY. A RED WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CONTROL PANEL... THE VEHICLE HAS BEEN TO NUMEROUS DEALERS, BUT NO ONE COULD DUPLICATE THE FAILURE... THE STALLING FIRST OCCURRED IN OCTOBER 2007... OCCURRED AT APPROX 15 MPH WHILE APPROACHING A RED TRAFFIC SIGNAL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEET RY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AFTER THIS INCIDENT THE VEHICLE WAS TAKEN TO A GARAGE IN
PORT CHARLOTTE, FL, WHERE A COMPUTER SHOWED NO CODES FOR ANY
TYPE PROBLEM. A FUEL PRESSURE TEST SHOWED NO PROBLEM. AFTER
APPROX SIX MORE WEEKS, THE STALLING OCCURED TWICE IN ONE
DAY, ONCE IN HEAVY MORNING TRAFFIC AND ONCE IN A REMOTE AREA,
ON ONE OCCASION THE VEHICLE RESTARTED BY PLACING INTO NEUTRAL,
AND ONCE IT WAS NECESSARY TO PULL OFF THE ROADWAY TO BE
RESTARTED. GENERAL MOTORS CUSTOMER SERVICE WAS CONTACTED
AND THEY ADVISED ME THE PROBLEM HAD NEVER BEEN HEARD
OF, AND THEY ATTACH ADDITIONAL SHEETS IF NECESSARY COULD BE NO HELP IN
WHAT TYPE PROBLEM THIS MIGHT BE.

U.S. Department
of Transportation

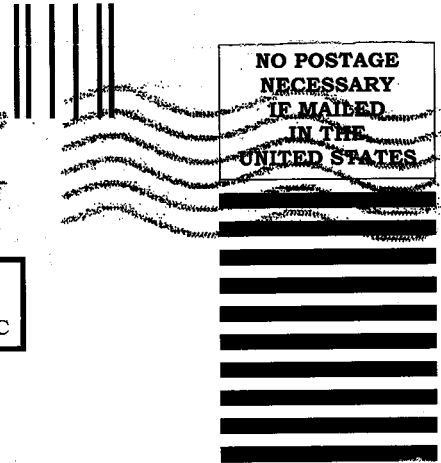
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

LANESING MI 488

27 MAY 2008 PM 2 T



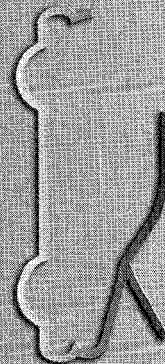
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



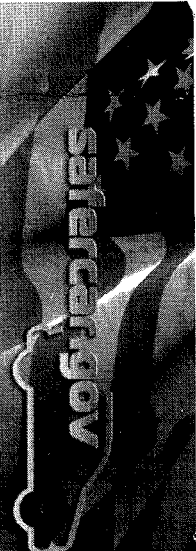
**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



THE VEHICLE WAS AGAIN TAKEN TO A SERVICE FACILITY IN PORT CHARLOTTE WHERE AGAIN NOTHING SHOWED ON A COMPUTER SCAN.

ON TWO MORE OCCASIONS THE STALLING OCCURED WHILE STOPPING FOR TRAFFIC SIGNALS.

THE STALLING HAS OCCURED ON THREE OCCASIONS WHILE ON INTERSTATE 94 IN MICHIGAN AND THESE TIMES THE VEHICLE WAS ABLE TO BE RESTARTED BY PLACING INTO NEUTRAL. ON TWO OF THESE OCCASIONS I WAS IN THE PASSING LANE AND CREATED A TRAFFIC HAZARD AS WELL AS LOSING MY STEERING AND BRAKING.

THE MOST RECENT OCCURANCE WAS ON 5-18-08 WHILE GOING INTO A PARKING LOT AT WALK SPEED AND WAS ONLY ABLE TO BE RESTARTED AFTER AN EXTENDED PERIOD.

WHEN THE ENGINE STALLS, NOTHING SHOWS ON THE DASH INFORMATION RED LIGHT.

ALL THESE INCIDENTS HAVE OCCURED AFTER A COLD START, AND WITHIN A

DISTANCE OF FOUR TO TEN MILES OF START UP. THE STALLING HAS NEVER OCCURED AFTER THE TEN MILE DISTANCE.

MY WIFE HAS CHOSEN TO NOT DRIVE THIS VEHICLE AS SHE WOULD NOT BE ABLE TO STEER OR BRAKE TO A SAFE POSITION, SHOULD THE STALLING OCCUR.

MY FEELINGS ARE THIS IS A DEFINITE SAFETY HAZARD DUE TO THE LOSS OF STEERING AND BRAKING, AND NOT BEING ABLE TO HAVE THE PROBLEM DIAGNOSED OR REPAIRED.

THE STALLING HAS OCCURED A TOTAL OF TEN TIMES OVER A SEVEN MONTH TIME PERIOD.

A RELATIVE WAS TOLD OF THE PROBLEM, AND HE TOLD ME A RECALL WAS IN EFFECT FOR THE 2001 MODEL YEAR BUT NOT FOR THE 2002. THE RECALL NUMBER IS 06083. THIS COULD NOT BE CONFIRMED THRU A GM DEALERSHIP. Thank You