



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2008 MAY 20 AM 7:47 02-MAY-2008

FOR AGENCY USE ONLY 100148

Date Received

Repository []

Reference No.

10226491

OWNER INFORMATION (Type or Print)

Name

Address

City

CLAWSON

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [] YES [X] NO
In the absence of your authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 5/12/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3N1AB51D82

Make

NISSAN

Model

SENTRA

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner []

Dealer's City

State

Zip Code

Transmission Type

Automatic

[] Antilock Brakes

[X] Cruise Control

Powertrain

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

25-APR-2008

Failure Mileage

131000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[] Original Equipment
[] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

[] Yes [X] No

Fire

[] Yes [X] No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 NISSAN SENTRA. WHEN THE CONTACT PURCHASED THE VEHICLE, HE HAD THE OIL CONSUMPTION OF THE FUEL SYSTEM INSPECTED. THE MECHANIC INFORMED HIM THAT THE VEHICLE WAS BURNING LARGE AMOUNTS OF OIL, CAUSING THE PISTON RINGS TO WEAR DOWN. HE WAS ALSO INFORMED OF A RECALL WITH THIS IDENTICAL FAILURE, WHICH STATED THAT THEY WERE SUPPOSED TO REPLACE THE PARTS AS WELL AS INSTALL A CATALYST. THE CONTACT CALLED THE DEALER TO SEE IF HE COULD HAVE THIS REPAIRED UNDER THE RECALL, BUT THEY STATED THAT HIS VIN WAS EXCLUDED FROM THE RECALL. THE FAILURE MILEAGE WAS 131,000.

NISSAN STATED THAT THERE WAS NO RECALL BUT THOUSANDS OF CARS SENTRA 2002 AND ACCORDS WERE RECALL FOR THE SAME CONDITION OF MY CAR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

MY 2002 NISSAN SENTRA WAS CONSUMING LARGE AMOUNT OF OIL. I WENT TO A MECHANIC AND HE EXPLAINED THAT THERE WERE RECALLS FOR 2002 SENTRA WITH 2.5L ENGINES. HE SAID THAT I HAD TO CHANGE THE ENGINE. I DID SOME RESEARCH ON RECALLS FROM NISSAN AND THEY WERE RECALLS. BUT NISSAN DENIED IT AND ITS MY RESPONSIBILITY TO BUY A NEW ENGINE. THE RECALL IS BECAUSE 2.5L ENGINES WERE CONSUMING OIL THAT MAY CAUSE ENGINE FIRE WITHOUT WARNING - CAN YOU HELP ME.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

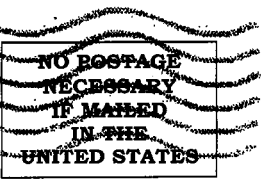
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

ROYAL OAK MI 480

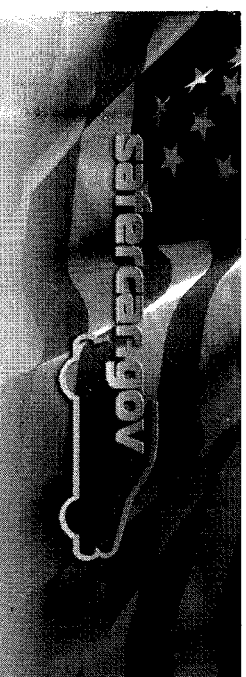
13 MAY 2008 PM 9 L



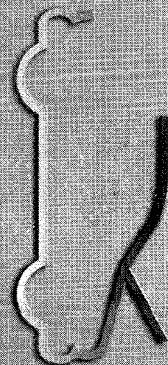
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration