



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 MAY 19 AM 7:41
01-MAY-2008

Reference No.
10226408

OWNER INFORMATION (Type or Print)

Name

Address

City

WINSTON SALEEM

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 5/6/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GKFC16Y88P

Make

GMC

Model

YUKON XL 1500

Model Year

2008

Date Purchased

1-29-08

Dealer's Name and Telephone Number

PASCO Motors - DADE City FL - 352-567-5711

Engine: 6000

No: Cylinders

V8

Fuel Type:

GAS

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

190000 TIRES

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-MAR-2008

Failure Mileage

2500

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

GOODYEAR

Tire Model (Name or Number)

P26560R15 P265-70R17

Tire Size (Example P215/65R15)

P265-70R17

DOT No. (Example: DOTM19ABC036)

4VT6A10R

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

190000 TIRES

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 GMC YUKON XL 1500. THE CONTACT ORDERED A VEHICLE THAT WAS SPECIFICALLY DESIGNED TO TOW A TRAILER. THE VEHICLE CAME EQUIPPED WITH GOODYEAR PASSENGER TIRES, SIZE P26560R15. WHILE DRIVING BETWEEN 55-60 MPH, HE NOTICED THAT THE VEHICLE SWAYED FROM RIGHT TO LEFT. THE CONTACT ALMOST LOST CONTROL OF THE VEHICLE. HE BELIEVED THAT THE PASSENGER TIRES ON THE VEHICLE WERE INSUFFICIENT FOR TOWING A TRAILER. A REPRESENTATIVE FROM THE DEALER STATED THAT THE TIRES WERE STANDARD FOR THAT MODEL. THEY ALSO SUGGESTED THAT THE TRAILER WAS OVERLOADED; HOWEVER, THE VEHICLE TOWS UP TO 8,100 LBS. THE TRAILER WEIGHS ONLY 7,000 LBS. THE FAILURE MILEAGE WAS 2,500.

THE ATTACHED COPY OF LETTER TO BBB AUTO LINE PROGRAM FOR
MORE DETAILED INFORMATION

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

BBB Auto Line Program
Council of Better Business Bureaus, Inc
4200 Wilson Boulevard
Suite 800
Arlington, Va. 22203-1804

May 2, 2008

I SPECIAL ORDERED a 2008 GMC Yukon XL 1500 series in December, 2007 and took possession of the new vehicle on January 29, 2008.

This vehicle was special ordered to meet my need to tow my 1999 30' Airstream travel trailer. The special equipment included the 6000 series motor, 4:10 rear axle ratio, and the special towing package offered by GMC. The sales personnel at Pasco Motors in Dade City Fla. fully understood my needs as this was extensively discussed during the ordering process. They assured me that they had sold many vehicles that were to be used as tow vehicles and that this vehicle would meet my needs.

During my first and subsequent trips with this vehicle I have experienced very severe swaying problems of the trailer and the Yukon, so much so that I do not feel safe using it to tow with. I checked with the Reese Trailer Hitch personnel to assure that my hitch was properly setup. They assured me it was and suggested to me that my problem was possibly the type tires on the Yukon since the tires are made specially for use on passenger cars. Reese personnel expressed to me that they had encountered this type problem in the past.

The tires on the Yukon installed by GMC are Goodyear P265-70 R17 (DOT 4BT6 A10R) with a recommended 30 lbs. psi.

I have also discussed this condition with people in the WBCCI (Airstream Club) who are recognized as knowledgeable persons experienced in trailering in Airstream trailers. They expressed that they had knowledge of these type towing problems. I, myself, have over 20 years experience towing Airstream trailers and have never experienced such sever swaying problems.

I feel that the factory installed tires are specifically designed with soft sidewalls for a smooth soft ride in a passenger car and NOT designed for trailer towing which requires tires with stiff sidewalls to discourage swaying. I think that this Yukon which was specifically ordered as a tow vehicle should have had Light Truck type tires that are common on most vehicles designed for towing.

I have been in contact with my dealer, Pasco Motors, and the GMC Customer Assistance program and requested that they change the current "passenger" type tires to Light Truck type tires. Both have declined my request. I am in process of replacing these tires myself because I will be leaving soon on an extensive trip of several thousand miles and do not feel safe traveling and towing my trailer with the current tires.

By way of this letter I am requesting the BBB Auto Line Program for assistance in helping me resolve my concern with GMC.

Respectfully

Winston Salem, N.C.

Tel.

Alternate Address

Dade City Fl.

Copy To:

GMC Customer Assistance Center

Pasco Motors of Dade City Fl

✓ National Highway Transportation Safety Authority

Mr. Richard Bartram, Dade City Fl. (Prospective Yukon XL Buyer)