



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT 2008 JUL -3 AM 9:42
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

01-MAY-2008

Reference No.
10226389

OWNER INFORMATION (Type or Print)

Name [Redacted]

Address [Redacted]

City BOWIE State MD Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Evening Telephone Number SA

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 07/23/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WBAEU33483 [Redacted]

Make
BMW

Model
325EXI

Model Year
2003

Date Purchased
APRIL/28/06

Dealer's Name and Telephone Number
Carmax 301-604-8560

Engine:
No: Cylinders

Fuel Type:
Gas tank

Original Owner

Dealer's City
Laurel

State MD Zip Code 20723

Transmission Type Antilock Brakes Cruise Control

Powertrain

Vehicle Component Code
180000 VEHICLE SPEED CONTROL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
14-MAY-2007

Failure Mileage
32000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

0

0

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 BMW 325I. WHILE THE VEHICLE WAS DECELERATING TO STOP, IT SUDDENLY SURGED FORWARD. THE FAILURE CAUSED THE CONTACT TO STRIKE THE FRONT END OF ANOTHER VEHICLE IN A PARKING LOT. THE VEHICLE WAS TOWED TO A SERVICE SHOP AND HAS NOT YET BEEN DIAGNOSED BY THE DEALER. THE SPEED WAS UNKNOWN. THE FAILURE MILEAGE WAS 32,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When slowing down to stop vehicle surges and accelerates on it's own. Hitting another vehicle and kept going until I got it under control. (May 08) On a second occasion vehicle when slowing down to stop it accelerates on it's own. Somehow I manage to guide it until I got it under control. (April 08)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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24 JUN 2008 PM 3 T

NO POSTAGE
NECESSARY
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IN THE
UNITED STATES

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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