



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

AM 7:32
01-MAY-2008

Reference No.
10226377

OWNER INFORMATION (Type or Print)

Name

Address

City

TELL CITY

State

IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNDJA72311

Make

KIA

Model

SPORTAGE

Model Year

2001

Date Purchased

2-8-06

Dealer's Name and Telephone Number

Roberts Brothers - 270-685-0054

Engine:

No: Cylinders

Fuel Type:

unleaded

Original Owner

☐

Dealer's City

DWENSBORO

State

KY

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

4 cylinder

☐ Cruise Control

Vehicle Component Code

138110 VISIBILITY:DEFROSTER/DEFOGGER SYSTEM:WINDSHIELD:BI

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
13-SEP-2006

Failure Mileage

75429

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 KIA SPORTAGE. ON NOVEMBER 21, 2006, WHILE DRIVING 55 MPH, THE VEHICLE BEGAN TO SMOKE. THE CONTACT NOTICED THE SMOKE ENTERING THROUGH THE AIR VENTS ON THE PASSENGER SIDE OF THE VEHICLE. SHE PULLED TO THE SIDE OF THE ROAD AND CALLED HER LOCAL KIA DEALER TO INQUIRE IF SHE COULD BRING HER VEHICLE IN FOR SERVICE. THE DEALER ADVISED HER TO BRING IT IN THE FOLLOWING DAY. THE DEALER REPLACED THE BLOWER MOTOR, BUT THE FAILURE CONTINUED FOR THE NEXT THREE YEARS. THE CONTACT ALSO HAD THE BRAKE PADS REPLACED, BUT THE DEALER HAS BEEN UNABLE TO REMEDY THE FAILURE. THE FAILURE MILEAGE WAS UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ROBERTS BROTHERS
AUTO MART, Inc.
603 W. 4th St.
685 0054

Used Vehicle Limited Warranty

A limited warranty under the Magnuson-Moss Warranty Act

This limited warranty is entered into between the undersigned,
an authorized dealer (hereinafter called "Dealer"), and the purchaser
named herein with respect to the vehicle described below.

Year 01 Body Type 4 dr 4x4 Serial No. KNDJA723115 Make/Model

Name of Purchaser

Address

Date of Delivery 02/08/06 Date Limited Warranty Expires 03/07/06 Odometer

1. This limited warranty becomes effective at the time of delivery of the vehicle to the purchaser.
It expires thirty days thereafter or after the vehicle has been driven or used over a distance of one thousand miles, whichever occurs first.

2. During such period, Dealer warrants each of the following parts of the vehicle to be in good operating condition under normal use and service:
Engine, Transmission

Dealer makes no other warranty or representation with respect to the vehicle or any other part thereof.

3. This warranty is subject to the following terms and conditions:

(a) All repairs pursuant to this Used Car Limited Warranty must be made by Dealer.
(b) Dealer's obligation under this warranty is limited in its duration to the replacement or repair of defective parts.

Dealer is not responsible for the cost of removal or repair of parts not covered by this warranty, or for any charge. Accordingly, no warranty will be made to the purchaser regarding the removal or installation of parts. There shall be no duty on the part of Dealer to conduct a full inspection of this purchase.

4. This warranty is limited to the parts contained in this statement. It does not guarantee, warrant, obligate or imply any implied warranty of merchantability of the vehicle for a particular purpose or condition of this warranty.

5. Dealer is not responsible for any inconvenience or expense incurred by the purchaser in connection with this warranty.

Dealer: Roberts Brothers Auto Mart, Inc.

CHRYSLER


mazda
VOLVO

4000 DIVISION ST. AUTO PLAZA EVANSVILLE, IN. 47715 TEL. (812) 473-0215

CUSTOMER NO.	ADVISOR PHILIP GLOVER	TAG NO.	INVOICE DATE 02/12/07	INVOICE NO. K1CS197970
	LABOR RATE 83.00	LICENSE NO.	MILEAGE 58,764	COLOR RED/
TELL CITY, IN	YEAR / MAKE / MODEL 01/KIA/SPORTAGE/SPORTAGE		DELIVERY DATE 08/08/01	DELIVERY MILES
	VEHICLE I.D. NO. K N D J A 7 2 3 1 1 5		SELLING DEALER NO. TRANSIT	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/12/07	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		
		MO: 58765		

TOTALS-

 CREDIT CARD CHECK # *

TOTAL LABOR.... 251.49
 TOTAL PARTS.... 50.15
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 7.88
 TOTAL MISC CHG. 12.58
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 3.48

DISCLAIMER OF WARRANTIES

Any warranties on products sold are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and this company neither assumes nor authorizes any person to assume for any liability in connection with the sale of said products or services.

***** WE ARE YOUR FIVE STAR DEALER *****
 ***** WE'RE BETTER AND WE WILL PROVE IT *****

TOTAL INVOICE \$ 325.58

CUSTOMER SIGNATURE

Thank you for this opportunity to serve you. We are committed to your satisfaction. If our service was not satisfactory, please let us know immediately.



4000 DIVISION ST. AUTO PLAZA • EVANSVILLE, IN 47715 • PHONE: (812) 473-0215 • TOLL FREE: 1-888-329-0215

PARTS FOR ALL CHRYSLER VEHICLES
CHRYSLER DODGE DODGE/TRUCK JEEP
MAZDA KIA VOLVO

- ELECTRICAL ITEMS, SPECIAL ORDER PARTS AND OPENED PACKAGES ARE NOT RETURNABLE.
- ALL CLAIMS AND OTHER RETURNED ITEMS MUST BE ACCOMPANIED BY THIS INVOICE AND ARE SUBJECT TO AN 18% RESTOCKING CHARGE.
- NO RETURNS AFTER 14 DAYS.

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
1946			CHECK	KEVIN STILES	11/22/06	27638	K1R

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TELL CITY IN

QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
SHIP	B. O.					
-1	0	0K08A-61B10 BLOWER MOTOR AS	201D	100.75	100.75	-100.75
SUBTOTAL						-100.75
TAX						-6.05
FREIGHT						0.00
PAY THIS AMOUNT						-106.80

NO RETURNS WITHOUT THIS INVOICE.
NO RETURNS ON ELECTRICAL OR SPECIAL ORDERED PARTS.
NO RETURNS AFTER 14 DAYS. ALL RETURNS MUST BE SUBJECT TO AN 18% RESTOCKING FEE.

DISCLAIMER OF WARRANTIES - Any warranties on the products sold hereby are those made by the manufacturer. EVANSVILLE CHRYSLER-KIA-MAZDA-VOLVO hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and EVANSVILLE CHRYSLER-KIA-MAZDA-VOLVO neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the parts named within.

RETURNED PARTS MUST BE IN ORIGINAL AND UNDAMAGED CONTAINER
WE ARE NOT RESPONSIBLE FOR ANY LABOR ON PARTS NOT INSTALLED BY OUR SHOP.

CUSTOMER SIGNATURE:

THANK YOU

Reynolds and Reynolds EPRINTICE CC817510 Q (05/03)

08:50:24 CUSTOMER COPY

NET502

PAGE



mazda
VOLVO

4000 DIVISION ST. AUTO PLAZA EVANSVILLE, IN. 47715 TEL. (812) 473-0215

CUSTOMER NO.	ADVISOR HOWARD J SOUTHWICK	TAG NO.	INVOICE DATE 11/14/06	INVOICE NO. K1CS194797
	LABOR RATE 83.00	LICENSE NO.	COLOR RED/	STOCK NO.
		MILEAGE 56,099	DELIVERY DATE 08/08/01	DELIVERY MILES
TELL CITY, IN	YEAR / MAKE / MODEL 01/KIA/SPORTAGE/SPORTAGE		SELLING DEALER NO. TRANSIT	PRODUCTION DATE
	VEHICLE I.D. NO. K N D J A 7 2 3 1 1 5		R.O. DATE 11/14/06	
	F.T.E. NO.	P.O. NO.		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 56104	

TOTALS

* CASH *
* CREDIT CARD *
* CHECK # *

***** WE ARE YOUR FIVE STAR DEALER *****
***** WE'RE BETTER AND WE WILL PROVE IT *****

TOTAL LABOR.... 99.60
TOTAL PARTS.... 152.30
TOTAL SUBLET.... 0.00
TOTAL G.O.C.... 0.00
TOTAL MISC CHG. 4.99
TOTAL MISC DISC 0.00
TOTAL TAX..... 9.14
TOTAL INVOICE \$ 266.03

DISCLAIMER OF WARRANTIES

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CUSTOMER SIGNATURE

Thank you for this opportunity to serve you. It is our aim to complete the repairs requested and return the order to your company. If our service does not meet your friends or your own standards, please let us know immediately.

Thank You



4000 DIVISION ST. AUTO PLAZA • EVANSVILLE, IN 47715 • PHONE: (812) 473-0215 • TOLL FREE: 1-888-329-0215

PARTS FOR ALL CHRYSLER VEHICLES
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MAZDA KIA VOLVO

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- NO RETURNS AFTER 14 DAYS.

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
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CHECK

JASON NEWELL

09/12/06

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QUANTITY		PART NUMBER / DESCRIPTION		BIN	LIST	NET	AMOUNT
SHIP	B. O.						
1	0	0K070-61C22	BLOWER S/W ASSY	201D	27.85	27.85	27.85
1	0	0K08A-61B10	BLOWER MOTOR AS		100.75	100.75	100.75
NO RETURNS WITHOUT THIS INVOICE. NO RETURNS ON ELECTRICAL OR SPECIAL ORDERED PARTS. NO RETURNS AFTER 14 DAYS. ALL RETURNS MUST BE SUBJECT TO AN 18% RESTOCKING FEE. DISCLAIMER OF WARRANTIES - Any warranties on the products sold hereby are those made by the manufacturer. EVANSVILLE CHRYSLER-KIA-MAZDA-VOLVO hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and EVANSVILLE CHRYSLER-KIA-MAZDA-VOLVO neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the parts named within. RETURNED PARTS MUST BE IN ORIGINAL AND UNDAMAGED CONTAINER WE NOT RESPONSIBLE FOR ANY LABOR ON PARTS NOT INSTALLED BY OUR SHOP.					SUBTOTAL		128.60
					TAX		7.72
					FREIGHT		0.00
					PAY THIS AMOUNT		136.32

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CUSTOMER COPY

NET502

PAY



PARTS FOR ALL CHRYSLER VEHICLES
CHRYSLER DODGE DODGE/TRUCK JEEP
MAZDA KIA VOLVO

- ELECTRICAL ITEMS, SPECIAL ORDER PARTS AND OPENED PACKAGES ARE NOT RETURNABLE.
- ALL CLAIMS AND OTHER RETURNED ITEMS MUST BE ACCOMPANIED BY THIS INVOICE AND ARE SUBJECT TO AN 18% RESTOCKING CHARGE.
- NO RETURNS AFTER 14 DAYS.

K1R

SHIP TO

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J. G.

THANK YOU

SUBTOTAL	128.60
----------	--------

128.60

TAX

7.72

FREIGHT

0.00

PAY THIS AMOUNT

136.32

NET502

PA



MAZDA
VOLVO

4000 DIVISION ST. AUTO PLAZA EVANSVILLE, IN. 47715 TEL. (812) 473-0215

CUSTOMER NO.	ADVISOR HOWARD J SOUTHWICK	TAG NO.	INVOICE DATE 11/14/06	INVOICE NO. K1CS194797
	LABOR RATE 83.00	LICENSE NO.	COLOR RED/	STOCK NO.
	YEAR / MAKE / MODEL 01/KIA/SPORTAGE/SPORTAGE	MILEAGE 56,099	DELIVERY DATE 08/08/01	DELIVERY MILES
TELL CITY, IN	VEHICLE I.D. NO. KNDJA72311		SELLING DEALER NO. TRANSIT	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 11/14/06	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 56104

LABOR----- HOURS: 0.50 TECH(S):23391 41.50
J# 1 07K1ZMISC1 MISC
CUSTOMER STATES THERE IS A COOLANT ODOR AND THE TEMPERATURE
GUAGE GOES A LITTLE PAST THE MIDDLE LINE WHEN DRIVING
PRESSURE TESTED THE COOLING SYSTEM - NO LEAKS FOUND - NO
PROBLEM FOUND.

J# 2 24K1ZMISC1 MISC HOURS: 0.50 TECH(S):26577 41.50
CUSTOMER STATES WHEN THE A/C WAS ON SMOKE SMOKE CAME OUT OF
THE RIGHT SIDE OF THE DASH AND FROM THE RADIO, THEN THE
AIRFLOW STOPPED, THE BLOWER IS NOW INOP. 2 PARTS WERE
REPLACED AND NOW A LITTLE AIRFLOW COMES OUT FROM THE LEFT
SIDE OF THE DASH ONLY
INSPECTED AND REPLACED THE BLOWER MOTOR AND RESISTOR.

J# 3 08K1ZINT INTERIOR LIGHTS HOURS: 0.20 TECH(S):23391 16.60
CUSTOMER STATES THE DOME AND THE HATCH LIGHTS ARE INOP
INSPECTED AND ORDERED A DOME LAMP ASSY.

J# 4 31K1ZMISC2 MISC HOURS: TECH(S):23391 0.00
CUSTOMER STATES AFTER A HARD RAIN WATER WAS ON THE RIGHT
FRONT FLOOR
INSPECTED AND COULD NOT CONFIRM.

J# 5+08K1ZCHK CHECK ENGINE LIGHT HOURS: TECH(S):23391 0.00
CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON.
RAN DIAG AND CONDITION IS NOT PRESENT AT THIS TIME

TOTAL - LABOR 99.60

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 2	1		0K08A-61B10	BLOWER MOTOR ASS	100.75	100.75	100.75
JOB # 2	1		0K08A-61R20S	RESISTOR	51.55	51.55	51.55
TOTAL - PARTS							152.30

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 1	SSK	SHOP SUPPLIES		2.08
JOB # 2	SSK	SHOP SUPPLIES		2.08
JOB # 3	SSK	SHOP SUPPLIES		0.83
TOTAL - MISC				4.99

DISCLAIMER OF WARRANTIES

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Thank you for this service you. It is our pleasure to have the repairs repaired. Please order to your satisfaction. If our service is not your friend, please let us know immediately.

Thank you



4000 DIVISION ST. AUTO PLAZA EVANSVILLE, IN. 47715 TEL. (812) 473-0215

CUSTOMER NO.	ADVISOR JAMES CONKLIN	TAG NO.	INVOICE DATE 11/22/06	INVOICE NO. K1CS195074
LABOR RATE 83.00	LICENSE NO.	MILEAGE 56,376	COLOR RED/	STOCK NO.
YEAR / MAKE / MODEL 01/KIA/SPORTAGE/SPORTAGE			DELIVERY DATE 08/08/01	DELIVERY MILES
VEHICLE I.D. NO. KNDJA72311			SELLING DEALER NO. TRANSIT	PRODUCTION DATE
F.T.E. NO.		P.O. NO.	R.O. DATE 11/22/06	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 56376

LABOR-----
J# 1 08K1ZINOP INOPERATIVE HOURS: 0.30 TECH(S):23391 24.90
CUSTOMER STATES THE DOME AND THE HATCH LIGHTS ARE INOP
INSTALL SPECIAL ORDERED DOME LIGHT ASSY
RAN DIAG. REPLACED DOME LIGHT ASSEMBLY

J# 2 31K1ZMISC2 MISC HOURS: TECH(S):23391 0.00
CUSTOMER STATES THE RIGHT FRONT FLOOR GETS WET WHEN IT RAINS
AND THERE IS A SMELL WHEN YOU TURN THE HEATER ON
WATER TESTED, UNABLE TO CONFIRM LEAK OR ODOR AT THIS TIME

TOTAL - LABOR 24.90

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-		
JOB # 1 1 0K201-51310A06 LAMP-ROOM	30.15	30.15
TOTAL - PARTS		30.15

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # 1 SSK SHOP SUPPLIES	1.25
TOTAL - MISC 1.25	

COMMENTS-----
CALL 5473161

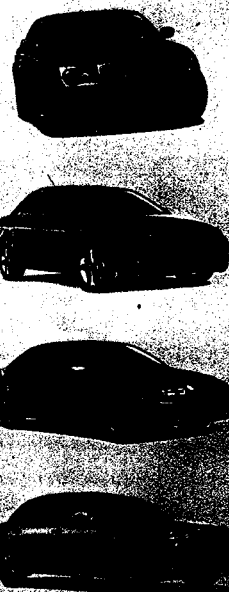
TOTAL	
* *****	
* CASH	
* CREDIT CARD	
* CHECK #	
* *****	
TOTAL LABOR....	24.90
TOTAL PARTS....	30.15
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	1.25
TOTAL MISC DISC	0.00
TOTAL TAX.....	1.81

***** WE ARE YOUR FIVE STAR DEALER*****
***** WE'RE BETTER AND WE WILL PROVE IT*****

TOTAL INVOICE \$ 58.11

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Thank you for this opportunity to serve you. It is our aim to complete the repairs requested on your order to your complete satisfaction. If our service was not to your liking, please let us know immediately.

Thank you



4000 DIVISION ST. AUTO PLAZA EVANSVILLE, IN. 47715 TEL. (812) 473-0215

CUSTOMER NO.	ADVISOR PHILIP GLOVER	TAG NO.	INVOICE DATE 02/12/07	INVOICE NO. K1CS19797
TELL CITY, IN	LABOR RATE 83.00	MILEAGE 58,764	COLOR RED/	STOCK NO.
	YEAR / MAKE / MODEL 01/KIA/SPORTAGE/SPORTAGE		DELIVERY DATE 08/08/01	DELIVERY MILES
	VEHICLE I.D. NO. KNDJA723115		SELLING DEALER NO. TRANSIT	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/12/07	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 58761

LABOR--
J# 1 08K1ZCHK CHECK ENGINE LIGHT HOURS: 1.00 TECH(S):14114 83.00
CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON.
WHEN AT A STOP SIGN IT GRABS OR PULLS LIKE IT IS IN
4WHEEL DRIVE AND DOESN'T WANT TO PULL. SMELLS GAS
FUMES IN THE VEHICLE.
RAN DIAG AND ADVISED CUSTOMER OF REPAIRS NEEDED.

J# 2+01K1ZTUNE ENGINE TUNE UP HOURS: 1.20 TECH(S):14114 99.60
CUSTOMER STATES PERFORM ENGINE TUNE UP.
CUSTOMER STATES REPLACED THE SPARK PLUGS AND WIRES
COMPLETED

J# 3+14K1ZLEAK LEAKING HOURS: 0.70 TECH(S):14114 58.10
CUSTOMER STATES REPLACE THE LEAKING FUEL RETURN HOSE
COMPLETED

J# 4+01K1ZOF OIL & FILTER HOURS: 0.13 TECH(S):14114 10.75
CUSTOMER STATES CHANGE OIL & FILTER, LUBE AS REQUIRED.
PERFORM 12 POINT INSPECTION.
CHANGED OIL & FILTER. LUBED AS NEEDED. CHECKED: BELTS, HOSES
FLUIDS (FILLED AS NEEDED), FILTERS (AIR & PCV), SHOCKS,
STRUTS, WIPER BLADES, CV BOOTS, COOLANT SYSTEM, EXHAUST,
TIRE PRESSURES & CONDITION. LUBED DOOR HINGES.

PARTS		QTY	FP	NUMBER	DESCRIPTION	LIST	PRICE	UNIT	PRICE
JOB # 2		1		27350-3X100	CORD-H.T.	10.00	10.00		
JOB # 2		1		27350-3X200	CORD-H.T.	10.75	10.75		
JOB # 2		4		0K23A-18110	SPARK PLUG	2.60	2.60		
JOB # 3		1		K9934-50810	FUEL-HOSE	6.40	6.40		
JOB # 3		2		K8574-13157	CLIP	2.90	2.90		
JOB # 4		1		K9956-41400	GASKET/PACKING	0.45	0.45		
JOB # 4		1		0FE3R-14302	FILTER,OIL	7.05	6.35		
TOTAL - LABOR						251.49			
TOTAL - PARTS						50.18			

G.O.G. & SUPPLIES--
JOB # 4 4.5 10W30 MOTOR OIL @ 1.750 /UNIT
TOTAL - GOG 7.88

MISC--
JOB # 1 SSK SHOP SUPPLIES
JOB # 2 SSK SHOP SUPPLIES
JOB # 3 SSK SHOP SUPPLIES
JOB # 4 SSK SHOP SUPPLIES
TOTAL - MISC 12.58

DISCLAIMER OF WARRANTIES

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Thank you for this service. We will serve you better than ever. We will make the repairs as quickly as possible. We will order to your satisfaction. If our service is not to your satisfaction, we will make it right. Your friends and family will be happy to know you are happy.

BRANTINE CC198578 Q (04/06)



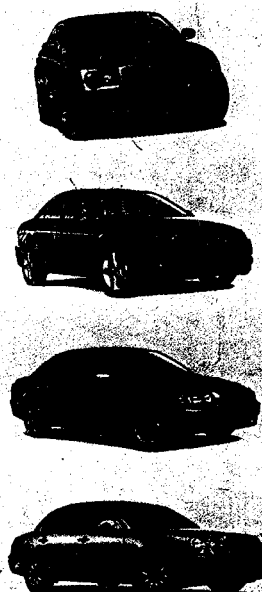
4000 DIVISION ST. AUTO PLAZA EVANSVILLE, IN. 47715 TEL. (812) 473-0215

CUSTOMER NO.	ADVISOR JAMES T. JONES	TAG NO.	INVOICE DATE 08/22/07	INVOICE NO. K1CS205446
TELL CITY, IN	LABOR RATE 83.00	LICENSE NO.	MILEAGE 65,886	COLOR RED/
	YEAR / MAKE / MODEL 01/KIA/SPORTAGE/SPORTAGE		DELIVERY DATE 08/08/01	DELIVERY MILES
	VEHICLE I.D. NO. K N D J A 7 2 3 1 1 5		SELLING DEALER NO. TRANSIT	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/22/07	REPRINT# 1
RES. PHONE	BUSINESS PHONE	COMMENTS MO: 65888		

LABOR		WARRANTY	
J# 1 24K1ZMISC2	MISC	HOURS: 0.60	TECH(S):14114
CUSTOMER STATES SMOKE CAME OUT FROM THE VENTS AND NOW THE BLOWER IS INOP. ON 11/14/06 THE BLOWER MOTOR AND RESISTOR WAS REPLACED INSPECTED, REPLACED BLOWER MOTOR, CHECK OK PART WAR R0197970 DATE 11-06-06 MILES 58764			
J# 2 08K1ZRADIO	RADIO	HOURS: 0.00	TECH(S):14114
CUSTOMER STATES THAT THE CD PLAYER IS MAKING A BUZZING NOISE POSSIBLY RELATED TO AC COULD NOT DUPLICATE CUSOTMER CONCERN			
J# 3+05K1ZINS	BRAKE INSPECTION	HOURS: 1.00	TECH(S):14114
CUSTOMER STATES PERFORM BRAKE INSPECTION. INSPECTED, REPLACED FRONT BRAKES AND ROTORS			
J# 4+05K1ZMISC1	MISC	HOURS: 1.00	TECH(S):14114
CUSTOMER STATES CUSTOMER STATES THAT THE HUBS NEED ADJUSTED INSPECTED, ADJUSTED FRONT HUBS			
TOTAL - LABOR		166.00	
PARTS		WARRANTY	
JOB # 1	1 0K08A-61B10	BLOWER MOTOR ASS	82.95 82.95 165.90
JOB # 3	2 0K011-33251D	DISC-PLATE	57.95 57.95 57.95
JOB # 3	1 0K045-3323Z	PAD SET-FRONT	57.95 57.95 57.95
TOTAL - PARTS		223.85	
TOTALS			
*****		TOTAL LABOR.... 166.00	
* CASH CREDIT CARD CHECK #		TOTAL PARTS.... 223.85	
*****		TOTAL SUBLET... 0.00	
*****		TOTAL G.O.G.... 0.00	
*****		TOTAL MISC CHG. 0.00	
*****		TOTAL MISC DISC 0.00	
*****		TOTAL TAX..... 13.43	
***** WE ARE YOUR FIVE STAR DEALER*****		TOTAL INVOICE \$ 403.28	
*****WE'RE BETTER AND WE WILL PROVE IT*****			

DISCLAIMER OF WARRANTIES

Any warranties on products sold are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and this company neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products or services.



Thank you for this opportunity to serve you. It is our aim to perform all the repairs requested on this repair order to your complete satisfaction. If our service was not to your liking, your friends, or not what you need immediately.

Thank you

CUSTOMER SIGNATURE

PAGE 1 OF 1

CUSTOMER COPY

[END OF INVOICE] 01:13pm

CHRYSLER


MAZDA
VOLVO

4000 DIVISION ST. AUTO PLAZA EVANSVILLE, IN. 47715 TEL. (812) 473-0215

CUSTOMER NO.	ADVISOR PHILIP GLOVER	TAG NO.	INVOICE DATE 02/12/07	INVOICE NO. K1CS19797
[REDACTED] [REDACTED] [REDACTED] TELL CITY, IN [REDACTED]	LABOR RATE 83.00	LICENSE NO. [REDACTED]	MILEAGE 58,764	COLOR RED/
	YEAR / MAKE / MODEL 01/KIA/SPORTAGE/SPORTAGE		DELIVERY DATE 08/08/01	DELIVERY MILES
	VEHICLE I.D. NO. K N D J A 7 2 3 1 1 5		SELLING DEALER NO. TRANSIT	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 02/12/07
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		

MO: 5876

TOTALS

 CREDIT CARD CHECK # *

TOTAL LABOR.... 251.49
 TOTAL PARTS.... 50.15
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 7.88
 TOTAL MISC CHG. 12.58
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 3.48

TOTAL INVOICE \$ 325.58

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***** WE ARE YOUR FIVE STAR DEALER *****
 ***** WE'RE BETTER AND WE WILL PROVE IT *****

CUSTOMER SIGNATURE

Thank you for this opportunity to serve you. We are committed to your satisfaction. If you are not completely satisfied with our service, please let us know. If your friends or not, please tell us immediately.

Thank you