

CL-10226268-4609

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
1919 Torrance Blvd.  
Mail Stop: 560-2N-7D  
Torrance, CA 90501-2746

2008 APR 30 AM 7:16

I request reimbursement for replacing the ignition switch on our 1999 Odyssey EX. I am the original owner (VIN 2HKRL1863XH[REDACTED]).

The original switch was replaced by Honda under a recall on October 14, 2002. The replacement switch is also defective.

When the Odyssey started stalling while driving, we were advised by our mechanic that the switch is known to be defective. The mechanic knew about the overheating ignition switch through a bulletin from Honda. He showed my wife the defective lead (one of three on the switch). The replacement switch installed by Honda (copy enclosed) in 2002 is particularly dangerous because it permits the driver to start the motor and begin driving. The stalling occurs while under way. Some of these episodes could be called heart stopping. Also, if the overheated switch is repeatedly used to restart the motor, particularly necessary if the driver is on the highway or in heavy local traffic, a fire is possible.

This ignition switch problem should have resulted in another recall rather than a memo to people in the trade. In effect Honda never installed a safe, working ignition switch on the van. As the enclosed copy indicated, I paid \$167.23 to install a safe, working switch. This is the amount for which I request reimbursement.

[REDACTED]

East Northport, NY [REDACTED]

cc: National Highway Traffic Safety Administration  
Center for Auto Safety  
Consumer Reports

April 21, 2008

MC  
04/30/08  
10:22  
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