

NVS-200

CL-10226200-2260

ADMINISTRATOR
NHTSA
400 SEVENTH ST, SW
WASHINGTON, D.C. 20590

2008 APR 23 AM 7:48

2008 APR 21 P 2:08

April 16, 2008

Dear sir or madam,

Enclosed is a letter I sent to the Ford Motor Company regarding the front passenger side air bag in my Ford Focus. Today, on the ABC Evening News, they had a report of 400,000 Hyundai cars being recalled for a faulty weight sensor on this passenger seat. Since this sounds like the same problem I am having with my Focus, could it be possible that Ford is using this same sensor? When I am in the passenger seat and my girlfriend is driving, there is no problem with this light.

One other item: cold weather seems to exacerbate this problem.

I appreciate any work you may have to perform to check into this.

Sincerely,

[Redacted Signature]

Mt. Orab, OH
[Redacted Address]

APR 16 2008
NVS-200
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FORD MOTOR COMPANY
CUSTOMER RELATIONSHIP CENTER
P.O. BOX 6248
DEARBORN, MI 48121

APRIL 7, 2008

Dear sir or madam,

On 3/20/08 I took my Ford Focus to Mt. Orab Ford Mercury for an oil change and a warranty repair. The warranty repair was because the "PASS AIR BAG OFF"

light was coming on intermittently when my 114lb. girlfriend was in the passenger seat. The oil change was okay but the service person said they could find nothing

wrong with that air bag light. He said that if it came on again to bring the car in and leave my girlfriend in the car with the engine running. The light was still coming on intermittently and twice I headed for the dealership but the light went off before I arrived there. Finally, today the light was on and I drove to Mt. Orab Ford Mercury. He told me everybody was out to lunch and I would have to wait there 15-20 minutes. I told him that I was tired of fooling with this and I would write a letter to Ford about this. Would there be a Ford dealer in the Cincinnati area familiar with this problem? Please reply soon so this can be resolved. Thank you.

2007 Ford Focus VIN#1FAHP34N27W [REDACTED]

Also, I requested a copy of the warranty work order and the manager said it was still open and would not be available until the work was done. I did, however, receive the oil change paperwork.

Sincerely,

[REDACTED]
Mt. Orab, OH [REDACTED]