



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2008 MAY 19
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

AM 7:28
24-APR-2008

Reference No.
10225573

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WACO State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an owner's signature, the name or address to the vehicle manufacturer. ☒ YES ☐ NO
Signature of Owner [REDACTED] Date 4/30/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1J4GK48K63W [REDACTED] Make JEEP Model LIBERTY Model Year 2003
Date Purchased 10-FEB-08 Dealer's Name and Telephone Number Maxstaller Motors 254-756-5511
Original Owner ☐ Dealer's City WACO State TX Zip Code [REDACTED]
Engine: No: Cylinders Fuel Type: Gas
Transmission Type AUTOMATIC ☐ Antilock Brakes ☐ Cruise Control Powertrain 4 WHEEL DRIVE
Vehicle Component Code 021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-APR-2008 Failure Mileage 78000 Failure Speed 5 Right Tire Ball Bearings

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 JEEP LIBERTY. A COUPLE OF WEEKS AFTER PURCHASING THE VEHICLE, THE CONTACT HEARD A SCREECHING NOISE COMING FROM THE FRONT PASSENGER SIDE TIRE. THE DEALER STATED THAT THERE WERE OTHER MATTERS THAT NEEDED TO BE TAKEN CARE OF FIRST. ON APRIL 18, 2008, WHILE MAKING A LEFT TURN AT 5 MPH, THE CONTACT HEARD A LOUD SCREECHING NOISE. THE FRONT DRIVER SIDE OF THE UNDERCARRIAGE FELL TO THE GROUND. THE FRONT DRIVER SIDE TIRE DETACHED AND WAS RESTING BESIDE THE VEHICLE, HANGING ON BY A THREAD. THE FRONT FENDER, BUMPER, AND WHEEL COVERING ALL DETACHED FROM THE VEHICLE AND WERE DAMAGED. THE VEHICLE IS CURRENTLY WITH A MECHANIC. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN ID NUMBER 03V460000 (SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT); HOWEVER, SHE NEVER RECEIVED A SAFETY RECALL NOTICE. THE DEALER STATED THAT THE FRONT BALL JOINTS FAILED AND NEEDED TO BE REPLACED. THE VIN, NUMBER OF CYLINDERS, AND ENGINE SIZE WERE UNAVAILABLE. THE CURRENT AND FAILURE MILEAGES WERE 78,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was sitting in the turning lane and decided to turn left, as I made the left turn and I immediately heard this loud grinding noise. I thought that I had hit a construction cone, since I was in a construction zone, but that was not the case. I had to drive to get out of the way of traffic, nearly being hit by two cars. I finally got out of the way and noticed that my truck was leaning to the right. I got out of the car, looked at the tire. The bottom front of my truck was sitting on the ground along with

WACO TX 767

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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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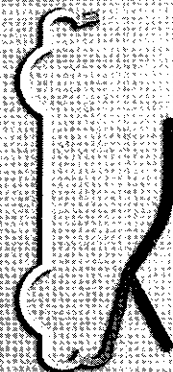
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Cont....

I was, at the time very bothered by the fact that this could happen while I was driving only about 5 miles an hour. Just imagine if I had been driving at a much faster speed and turning a large curve. I cried for 3 days and I still have a hard time sleeping just thinking about what could have happened.

I would like to know why the dealership was not ~~not~~ notified and in ~~too~~ why I had to hear about the ball bearings challenge from two different people who in turn heard about my vehicle situations on the News.

Mind you ~~that~~ my issues happened four days before it was reported on the News.

Please I need answers.

Jeep Liberty Owner 03
