



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-APR-2008

Repository

Reference No.

10225511

OWNER INFORMATION (Type or Print)

Name

Address

City

ORISKANY FALLS

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/22/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTWX31P86E

Make

FORD

Model

F350

Model Year

2006

Date Purchased

05-OCT-06

Dealer's Name and Telephone Number

STEET-PONTE FORD LINCOLN MERCURY 315-736-3381

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

YORKVILLE

State

NY

Zip Code

13495

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-APR-2007

Failure Mileage

800

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2006 FORD F350. THE CONTACT STATED THAT THE BRAKES WILL LOCK AND CAUSE THE CALIPERS TO BURN. A SMALL FIRE OCCURRED DURING ONE OF THE FAILURES. THE BRAKES AND CALIPERS HAVE BEEN REPLACED FOUR TIMES, MOST RECENTLY ON APRIL 22, 2007. THE DEALER STATED THAT THE CAUSE OF THE FREQUENT FAILURES COULD BE DUE TO SEVERAL REASONS; HOWEVER, THEY WERE UNABLE TO DIAGNOSE THE EXACT CAUSE OF THE FAILURES. THE MANUFACTURER ASSISTED WITH THE FIRST FOUR FAILURES, BUT WOULD NOT ASSIST WITH THE CURRENT ONE. THE VEHICLE IS CURRENTLY AT THE DEALER BEING REPAIRED. THE CURRENT MILEAGE WAS 66,672 AND FAILURE MILEAGE WAS 800. THIS CURRENT INSTANCE IS THE 5th CALIPER

TO BE REPLACED. I ALSO HAVE A STEERING WHEEL ISSUE SINCE IT WAS NEW. FIVE TIMES TO DEALER FOR STEERING WHEEL BEFORE FIXING. PROBLEM IS BACK, FORD/DEALER REFUSE TO ACKNOWLEDGE PROBLEM & REPAIR AGAIN. WHEEL IS "LOOSE" WITH RUBBING SOUND. ALSO PAINT IS FLAKING OFF.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

5th TIME

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Ford Refuses to Accept Responsibility for Paint Defects.

Series of horizontal lines for writing a narrative description.

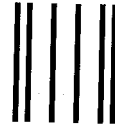
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

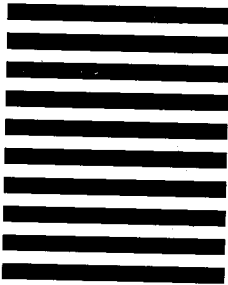
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



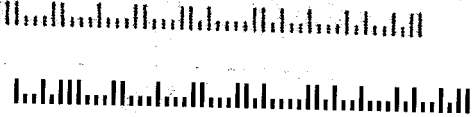
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



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POSTAGE WILL BE PAID BY ADDRESSEE

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Advertisement for Safercar.gov featuring a car silhouette, the text 'Think your vehicle has a safety defect?', and contact information: www.safercar.gov, 888-327-4236, and NHTSA logo.