



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2008 MAY -6 AM 7:40
18-APR-2008

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
	Reference No. 10225486

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
RAYNHAM	MA	[REDACTED]	
Daytime Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]	
Evening Telephone Number		[REDACTED]	
[REDACTED]		[REDACTED]	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
In the absence of an authorized representative, please provide your name and address to the vehicle manufacturer.			
Signature of Owner		Date	
[REDACTED]		04/26/08	

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
3G5DA03E035 [REDACTED]		BUICK	RENDEZVOUS
Model Year		2003	
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
05/08/03	MISKINIS BUICK, PONTIA, GMC 508-697-3113	No: Cylinders 6	Gas
Original Owner	Dealer's City	State	Zip Code
<input checked="" type="checkbox"/>	BRIDGEWATER	MA	02324
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Vehicle Component Code
AUTOMATIC	<input checked="" type="checkbox"/> Cruise Control	FRONT WHEEL DRIVE	063200 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLD
Multiple Failure: 1			

FAILED COMPONENT(S)/PART(S) INFORMATION			
Incident Date(s)	Failure Mileage	Failure Speed	Failure Description
18-APR-2008	58000	40	intake manifold gasket - gasket ruptured - anti-freeze and motor oil mixing

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION				
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 BUICK RENDEZVOUS. WHILE DRIVING BETWEEN 40-45 MPH, THE VEHICLE STALLED. THE CONTACT WAS ABLE TO RESTART THE VEHICLE AND DRIVE IT TO A NEARBY MECHANIC. THE MECHANIC STATED THAT THE RADIATOR FLUID WAS MIXING WITH MOTOR OIL BECAUSE THE INTAKE MANIFOLD GASKET FRACTURED. THE PURCHASE DATE, VIN, AND ENGINE SIZE WERE UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 58,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.