

CL-10225136-6103

West Chicago, IL

2008 APR 16 PM 1:58

March 27, 2008

Office of Defects Investigation/CRD
NVS-216
1200 New Jersey Ave SE
Washington, DC 20590

Dear Sir or Madam:

On behalf of my family and I, we would like to thank you for helping to keep our roads safer. What you do here saves lives everyday. You not only save lives, but you also prevent a lot of damages and save a lot of people money. I think that this is one of the up most important government programs and I hope that you continue helping us in days to come.

However, on December 16, 2008 we had a problem. My father was driving home from work in that afternoon, it was over cast and the roads were a bit wet. He was coming to a red light when he noticed his breaks were not working properly. This resulted in him rear ending the car that was stop in front of him. In this collision he did not suffer any major injuries nor did the person in the car that was hit. In the accident the radiator was smashed, as was the battery, the transitions was pushed back, the engine was pushed into the fire wall, the front of the frame was bent, the air bags diploid, and the body was totaled. The quote on the car by our insurance estimated the damages done to our 2001 GMC Yukon to be around \$11,000. My dad was also issued a citation for a moving violation. This resulted in an increase to my father's car insurance. This unfortunate event transpired do to a recall notification that we did not receive. This recall was on a break censer that was found to corrode over a period of time enabling it to not function properly.

My father was upset with this and was debating on take this issue to court, however court fees would be far too costly. We are happy that no one was hurt in the accident, but I believe this problem has not yet been resolved. It would be appreciated by my family and me if you could look in to resolving this issue. I look forward to your reply and a resolution to my problem and will wait until next the first of May before seeking help from a consumer protection agency. Please contact me at the above address or by phone at

Sincerely,

MC
04/16/08
KB