



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 1, 2008

[REDACTED]  
Clarksville, VA [REDACTED]

NVS-216 et  
Ref. No. 10225130

Dear [REDACTED]:

Thank you for your correspondence concerning your daughter's model year (MY) 1991 Chrysler Voyager. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on April 16, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. A review of our database relative to fuel system problems in MY 1991 Chrysler Voyager vehicles revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

We sympathize with you concerning the service problem you reported; however, the safety recall in question applies to only MY 1996-2000 Chrysler Voyager vehicles and not MY 1991 Chrysler Voyager vehicles. Therefore, NHTSA cannot require Chrysler to perform the repairs to your daughter's vehicle at no cost to you.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script, reading "Ronald B. Fields".

Ronald B. Fields, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement