



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 17, 2008



NVS-216 nlm
Ref. # 10225093

Dear [REDACTED]:

Thank you for your email correspondence dated April 10, 2008, concerning your model year (MY) 2002 Volkswagen Cabrio. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on April 14, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Based on the vehicle identification number (VIN) you provided, it was determined that your 2002 Volkswagen is not included in NHTSA Campaign No. 04V-584 for the hazard flasher switch/relay kit, due to the VIN range. We regret that we are unable to assist you further with this matter.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Ronald B. Fields". The signature is written in dark ink and is positioned above the printed name and title.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement