



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 24, 2008

[REDACTED]
Warner Robins, GA [REDACTED]

NVS-216 et
Ref. No. 10225050

Dear [REDACTED]:

Thank you for your correspondence dated March 31, 2008, concerning the problem you encountered with the Michelin Energy MXV4 tires equipped on your model year (MY) 2005 Toyota Avalon. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on April 10, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.


We appreciate the report you provided. Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to Michelin Energy MXV4 tires equipped on MY 2005 Toyota Avalon vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at

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NHTSA
www.nhtsa.gov

<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large initial "R" and a stylized "F".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement