



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH (1-888-347-2273)
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

13-APR-2008

Reference No.
10224915

OWNER INFORMATION (Type or Print)

Name

Address

City

MADISON

State AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5-5-08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
YS3DD58H71

Make
SAAB

Model
9-3

Model Year
2001

Date Purchased
01-OCT-03

Dealer's Name and Telephone Number

Bentley Cadillac Saab 256-382-3310

Engine:
No. of Cylinders 4

Fuel Type:
Diesel
unleaded

Original Owner
☐

Dealer's City

Huntsville

State

Zip Code

AL

35805

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
18-APR-2008

Failure Mileage
82347

Failure Speed
70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Huntsville, Alabama

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 SAAB 9-3. WHILE DRIVING 70 MPH, THE CHECK ENGINE LIGHT ILLUMINATED. THE CONTACT DROVE TO THE DEALER AND THEY STATED THAT THE IGNITION CASSETT FAILED. SHE THEN FOUND A RECALL ON HER VEHICLE FOR THE SAME FAILURE HER VEHICLE WAS EXPERIENCING; HOWEVER, THE DEALER STATED THAT HER VIN WAS NOT INCLUDED. THE CONTACT BELIEVES THAT HER VEHICLE SHOULD BE INCLUDED IN THE RECALL BECAUSE IT IS EXPERIENCING THE SAME FAILURE. THE RECALL NUMBER WAS UNKNOWN. THE FAILURE AND CURRENT MILEAGES WERE 82,347.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

RC: 202252
Cashier: 10:14-1
Date Out: 04/18/2008

Customer :

IN:0720OUT:1014

VIN: YS3DD58H71 [REDACTED]

2001 SAAB 9-3 BLUE

Est. Mileage: 54829

Delivered: 03/03/2006

Home :

Work :

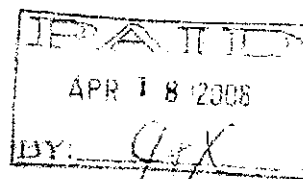
Cellular:

Adviser: 000400-JOHN D PATTERSON

Nat: 1748

Date In: 04/18/2008

CP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
A	3CPS	000683F		[CUSTOMER PAY]		
	CUSTOMER STATES REAR LIGHT FAILURE MESSAGE IS COMING UP COULDN'T DUPLICATE COMPLAINT AT THIS TIME. FOUND NO REAR BULBS BLOWN AT THIS TIME.				Labor Total:	2.00
					Operation Total:	0.00
B	3CPS	000683F		[CUSTOMER PAY]		
	CUSTOMER STATES INSTALL SHIELDS UNDER VEHICLE--PARTS IN TRUNK E INSTALLED NEW AIR SHIELDS UNDER FRONT OF VEHICLE.				Labor Total:	0.00
					Operation Total:	0.00
C	3CPS	000683F		[CUSTOMER PAY]		
	CUSTOMER STATES INSTALL L.F. DOOR HANDLE===PART IN TRUNK INSTALLED NEW L.F. INSIDE DOOR HANDLE.				Labor Total:	0.00
					Operation Total:	0.00
D	3CPS	000683U		[CUSTOMER PAY]		
	CUSTOMER STATES CHECK ENGINE LIGHT IS COMING ON FOUND CODES P1334, P1312 COMBUSTION DETECTION. FOUND IGNITION CASSETTE SHORTING OUT INTERNALLY CAUSING CODE TO SET. INSTALLED NEW IGNITION CASSETTE CLEARED CODES. TEST DROVE. CODES DIDN'T RESET.				Labor Total:	180.00
	Parts: 1	55559955		IGN CASSETTE	268.50	268.50
					Total Parts:	268.50
					Operation Total:	448.50



	Customer Pay Labor:	180.00
	Customer Pay Parts:	268.60
CUST. PAY SHOP SUPPLIES AND/OR HAZARDOUS WASTE REM:		13.50
	Customer Pay Subtotal:	462.10
	Customer Pay Sales Tax:	21.49
	Customer Total Due:	483.59

[illegible]

SAAB Direct Ignition Cassette Failures

UPDATE! A RECALL HAS BEEN ISSUED, For Model years 2000 through 2002. DI Cassettes have a serial number on them. The covered units are Serial # D000000-D336210 and B083821-B096117 for 4Cyl engines, and C048743-C073404 for 6cyl engines. CONTACT YOUR SAAB DEALER FOR MORE INFO! Be aware that the price has declined significantly, but we do not expect this to last very long.

We have replaced many of these ignition cassettes, and feel that they do have a limited (less than reasonable) life. If you have experienced a failure, and your vehicle is outside of the recall group, you may wish to file a complaint with the NHTSA at 1-888-327-4236.

You may file at the NHTSA website also: [US government Office of Defect Investigation](#)

Consequence of Defect:

OVER TIME, THIS COULD CAUSE THE FUEL LINES TO LOOSEN FROM THE PUMP RESULTING IN FUEL LEAKAGE. IF AN IGNITION SOURCE WERE PRESENT, THE FUEL MAY IGNITE RESULTING IN A VEHICLE FIRE.

Corrective Action:

DEALERS WILL DEVELOP A SECURING BRACKET THAT WILL SECURE THE FUEL LINES TO THE FUEL PUMP EVEN IF THE PLASTIC RETAINING TABS SHOULD BREAK. THE RECALL BEGAN ON MARCH 14, 2005. OWNERS SHOULD CONTACT SAAB AT 1-800-955-9007.

Nature of Defect:**3. ELECTRICAL SYSTEM:IGNITION:MODULE****Recall Number:** 05V399000**Dates Manufactured:** JUN 2000 to JUN 2001**Number of Vehicles Affected:** 103202**Date Owners Notified On:** N/A**Vehicle:** 2001 Saab 9-3**Defect Description:**

CERTAIN PASSENGER VEHICLES EQUIPPED WITH B205/B235 4-CYLINDER GASOLINE ENGINES AND B308 6-CYLINDER GASOLINE ENGINES MAY EXPERIENCE OVERHEATING AND BURNOUT OF THE ISOLATED GATED BIPOLAR TRANSISTOR (IGBT) WITHIN THE IGNITION DISCHARGE MODULE (IDM) DUE TO INCREASED SUSCEPTIBILITY TO ELECTRICAL LOADS.

Consequence of Defect:

OVERHEATING OF THE IGBT OCCURS MOST OFTEN AT ENGINE START-UP, BUT IT MAY ALSO OCCUR WHILE THE ENGINE IS RUNNING. ENGINE STALLING MAY OCCUR, WHICH COULD RESULT IN A CRASH.

Corrective Action:

DEALERS WILL INSPECT TO SEE WHAT VERSION IDM IS IN THE VEHICLE AND REPLACE THE IDM IF IT IS A VERSION BUILT PRIOR TO THE INTRODUCTION OF QP3. AN INTERIM LETTER WILL BE MAILED TO OWNERS IN OCTOBER 2005, INFORMING THEM OF THE CONDITION. PARTS ARE NOW AVAILABLE AND OWNERS WILL BE NOTIFIED TO BRING THEIR VEHICLES IN TO THE DEALERS TO HAVE THE IDM REPLACED BY LETTER DATED MARCH 13, 2006. OWNERS MAY CONTACT SAAB AT 1-800-955-9007.

Nature of Defect:**4. FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, AND FITTINGS****Recall Number:** 06V126000**Dates Manufactured:** MAY 2000 to JUN 2001**Number of Vehicles Affected:** 11886**Date Owners Notified On:** N/A**Vehicle:** 2001 Saab 9-3**Defect Description:**

ON CERTAIN PASSENGER VEHICLES, THE FUEL PUMP RETAINING TABS HOLDING THE FUEL LINES WERE DAMAGED DURING PRODUCTION.

Consequence of Defect:

OVER TIME, THIS COULD CAUSE THE FUEL LINES TO LOOSEN FROM THE PUMP RESULTING IN FUEL LEAKAGE. IF AN IGNITION SOURCE WERE PRESENT, THE FUEL MAY IGNITE RESULTING IN A VEHICLE FIRE.

Corrective Action:

DEALERS WILL DEVELOP A SECURING BRACKET THAT WILL SECURE THE FUEL LINES TO THE FUEL PUMP EVEN IF THE PLASTIC RETAINING TABS SHOULD BREAK. THE RECALL BEGAN ON MAY 12, 2006. OWNERS MAY CONTACT SAAB AT 1-800-955-9007.

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