



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2008 MAY -6 AM 7:31
18-APR-2008

FOR AGENCY USE ONLY 100148

Date Received
Repository
Reference No.
10224874

OWNER INFORMATION (Type or Print)

Name
Address
City JACKSONVILLE State FL Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to use information from your vehicle?
In the absence of an authorized address to the vehicle manufacturer.
Signature of Owner Date: / / YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4U7K5EK104
Make COUNTRY COACH Model INSPIRE Model Year 2004
Date Purchased 01-MAR-06 Dealer's Name and Telephone Number SUNCOAST RV Engine: No: Cylinders Fuel Type: Diesel
Original Owner Dealer's City JACKSONVILLE State FL Zip Code
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 120000 EXTERIOR LIGHTING Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24-MAR-2008 Failure Mileage Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make *TOYO* Tire Model (Name or Number) *TOYO* Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: *I 75 Inspire Fla.*
Tire Component Code *Old Code Tires on 04 motor Home 33,000* Tire Failure Type *Blow out*

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 COUNTRY COACH INSPIRE. THE CONTACT STATED THAT THE DEALER COULD NOT HONOR NHTSA CAMPAIGN ID NUMBER 07V241000 (EXTERIOR LIGHTING) IN A TIMELY MANNER BECAUSE THE PARTS ARE ON BACK ORDER. THERE HAD BEEN NO FAILURE TO DATE. THE ENGINE SIZE AND NUMBER OF CYLINDERS WERE UNKNOWN. THE CURRENT MILEAGE WAS 32,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.