



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2008 MAY -6 AM 7:41
17-APR-2008

FOR AGENCY USE ONLY 100148

Date Received
Repository
Reference No.
10224818

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City IRONTON State OH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3SCNE5367XJ [REDACTED]
Make Coachmen Model Catalina Model Year 1999
Date Purchased 5-21-04 Dealer's Name and Telephone Number SUMMIT RV SALES 606-928-6795 Engine: No: Cylinders FORD V-10 Fuel Type: GAS
Original Owner Dealer's City ASHLAND State KY Zip Code 41102
Transmission Type Auto Antilock Brakes Powertrain Vehicle Component Code 350000 EQUIPMENT
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 11-APR-2008 Failure Mileage 27,000 Failure Speed N/A
mod # RM 2852 SER# 90700072
REFRIGERATOR Production # 9211460-04

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A DOMETIC REFRIGERATOR, MODEL NUMBER RM2852. THE CONTACT NEVER RECEIVED A RECALL NOTICE IN THE MAIL. HIS REFRIGERATOR WAS LEAKING COOLANT AND HE TOOK IT TO THE DEALER TO BE REPAIRED. THE DEALER ADVISED HIM OF THE RECALL AT THAT TIME. THE DEALER ALSO NOTIFIED THE MANUFACTURER AND THEY STATED THAT THEY WERE NO LONGER HONORING RECALLS. THE PART AND RECALL NUMBERS WERE UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Club News -- Large Scale Dometic Refrigerator Recall Announced! by Mark Nemeth

Dometic Corporation is in the process of issuing recalls for over 900,000 RV refrigerators. The problem, a potential fire hazard, affects many refrigerators manufactured between 1997 and 2003. The following is excerpted from the National Highway and Traffic Safety Administration's website at www.nhtsa.gov.

NHTSA CAMPAIGN ID Number : 06E076000

Manufacturer : DOMETIC CORPORATION

Component: EQUIPMENT:RECREATIONAL VEHICLE

Potential Number Of Units Affected : 926877

Models Affected : NDR1062 RM2652 RM2662 RM2663 RM2852 RM2862 RM3662 RM3663
RM3862 RM3863

Summary:

CERTAIN DOMETIC TWO-DOOR REFRIGERATORS MANUFACTURED BETWEEN APRIL 1997 AND MAY 2003: SERIAL NOS. 713XXXXX THROUGH 752XXXXX; 801XXXXX THROUGH 852XXXXX; 901XXXXX THROUGH 952XXXXX; 001XXXXX THROUGH 052XXXXX; 101XXXXX THROUGH 152XXXXX; 201XXXXX THROUGH 252XXXXX; 301XXXXX THROUGH 319XXXXX, INSTALLED IN CERTAIN RECREATIONAL VEHICLES AS ORIGINAL EQUIPMENT AND SOLD AS AFTERMARKET EQUIPMENT. A FATIGUE CRACK MAY DEVELOP IN THE BOILER TUBE WHICH MAY RELEASE A SUFFICIENT AMOUNT OF PRESSURIZED COOLANT SOLUTION INTO AN AREA WHERE AN IGNITION SOURCE (GAS FLAME) IS PRESENT.

Consequence:

THE RELEASE OF COOLANT UNDER CERTAIN CONDITIONS COULD IGNITE AND RESULT IN A FIRE.

Remedy:

THE VEHICLE MANUFACTURERS WILL NOTIFY OWNERS OF RECREATIONAL VEHICLES THAT HAD THE REFRIGERATORS INSTALLED AS ORIGINAL EQUIPMENT, AND DOMETIC WILL NOTIFY OWNERS OF THE AFTERMARKET REFRIGERATORS. DOMETIC WILL INSTALL A SECONDARY BURNER HOUSING FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN BETWEEN APRIL AND JUNE 2007. OWNERS MAY CONTACT DOMETIC AT 888-446-5157.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

To verify that your refrigerator is affected, you can either call Dometic at the number listed above, or visit their website for the recall at www.dometicusa.com/recall.php. **Be sure to have your refrigerator's model number and serial number ready.**

The following is excerpted from Dometic's recall information:

The information that you entered indicated that your refrigerator is affected by this voluntary recall. Please do the following:

#1 Turn the refrigerator off immediately if you notice any of the following indicators:

- **Leakage or staining at the back of the refrigerator.**
- **Yellow residue at the back or sides of the refrigerator.**
- **The smell of ammonia.**
- **Refrigerator does not properly cool.**

Any unit found to have one or more of the characteristics mentioned above MUST be shut down and not operated until the unit is fixed and the recall rework administered.

#2 For any unit that does fall within the recall population but does not exhibit any of the four indicators mentioned in #1, consider the following: Do not operate your refrigerator on LP gas. Switching to electric power lowers the incident rate associated with LP gas. If you own a 3-way refrigerator, running the unit on 12-volt power carries the least risk of all. 3-way refrigerators have

model numbers that end in "3."

Dometic recommends that the unit not be operated on electric unless absolutely necessary until your unit has been serviced. If you choose to operate your unit on electric prior to the recall rework, you must inspect the burner area weekly for any of the indicators referenced in number 1 above. Dometic recommends that you turn off the gas valve at the back of your refrigerator. DO NOT, however, attempt to disconnect the gas supply. If you must operate your refrigerator on electric, DO NOT operate your refrigerator while in transit or while asleep.

The rework kit will be available in early April 2007. At that time, call your preferred service center to set up an appointment. For help in locating a service center or for the most up-to-date recall information, call 1-888-446-5157.

If you are having trouble reading this, visit the Club News archive at <http://www.escapees.com/clubnewsarchive/>

To unsubscribe from Club News, send a blank email to clubnews@rainbow.escapees.com with the word "remove" in the subject line.

To subscribe to Club News, send a blank email to clubnews@rainbow.escapees.com with the word "subscribe" in the subject line.

Please do not reply to this email as the Club News inbox is not monitored for incoming mail. If you need assistance, please contact us at **888-757-2582** or email clubbusiness@escapees.com