

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AFTER NUMEROUS PHONE CALLS I WAS TOLD THAT THERE COULD BE NO COMPENSATION UNTIL I
TOOK MY VEHICLE TO DEALERSHIP SO THEY COULD MANESURE THAT OLD PARTS WERE
BAD, AND NEW PARTS WERE INSTALED PROPERLY. ONE DAY AFTER I TOOK DEFECTIVE
PARTS TO G.M., I WAS INFORMED THAT DISTRICT SERVICE MANAGER DENIED
ANY COMPENSATION BECAUSE WORK WASN'T DONE BY G.M.! I WAS NOT
PERMITTED TO SPEAK TO DISTRICT SERVICE MANAGER AND WAS TOLD I
COULD NOT EVEN HAVE HIS NAME.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

PITTSBURGH PA 152

25 APR 2008 PM 1 T

LET US DARE TO REPOST
NECESSARY
THINK, SPEAK, ATTACHED
John Adams, 1753 IN THE
UNITED STATES
poweroftheletter.com

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov

AUTO REPAIR ORDER

STANLEY'S SERVICE
2nd and Bayard Streets
Elizabeth, PA
412-384-0029

NAME: [REDACTED]
ADDRESS: [REDACTED]
CITY, STATE: MONONGAHELA, PA.

QUAN.	PART NO.	NAME OF PART	PRICE	CUSTOMER'S INFORMATION		
1-	515019	L. WHEEL BEARING	359.95	DATE	CUSTOMER'S ORDER NO.	WHEN PROMISED
1-	515019	R. WHEEL BEARING	359.95	YEAR - MAKE - MODEL		
1-	190140L	L. IDLER ARM	129.95		02 GMC SAFARI	16K 219X62
1-	190140R	R. IDLER ARM	129.95	LICENSE NO.	ODOMETER	WRITTEN BY
1-	PF47	OIL FILTER	850		28530	TECH
ALLSTATE TUNE & 8-15-08 908925006 BRANES TUNE LF 5/8 2/2 7/7 Jerry J. [Signature] PR 1/4				☒ FLUID ☒ OIL CHANGE ☐ FLUSH TRANS. ☐ FLUSH OILS ☐ WASH ☐ POLISH		
				1- SAFETY INSPECTION # AE 84091501 1800 500		
				1- EMISSION INSPECTION # TM 84091501-MCI CHANGE 3195 240		
				INSIDE L. F. HUB ASSEMBLY 1.0 6000		
				INSIDE R. F. HUB ASSEMBLY 1.0 6000		
				INSIDE L. IDLER ARM .5 3000		
				INSIDE R. IDLER ARM .5 3000		
				LABOR ONLY 234.35		
				PARTS 988.30		
				ACCESSORIES 20.00		
				GAS, OIL & GREASE 20.00		
				MISC. MERCHANDISE		
				SMALL REPAIRS 1242.65		
				TAX 86.99		
ESTIMATE AMOUNT - PARTS & LABOR				TOTAL 1329.64		

I HEREBY AUTHORIZE THE ABOVE REPAIRS TO BE DONE WITH THE NECESSARY MATERIAL, AND I AGREE TO PAY FOR THE REPAIRS IN CASH OR BY CHECK. I AGREE TO PAY FOR THE REPAIRS IN CASH OR BY CHECK. I AGREE TO PAY FOR THE REPAIRS IN CASH OR BY CHECK.

YOU ARE OBLIGED TO ACCEPT SERVICE FOR THE REPAIRS I HAVE REQUESTED. THE REPAIRS WILL BE DONE WITH THE BEST MATERIALS AND WORKMANSHIP. I AGREE TO PAY FOR THE REPAIRS IN CASH OR BY CHECK. I AGREE TO PAY FOR THE REPAIRS IN CASH OR BY CHECK.

1. I request an estimate which does not include tax and license fees.
2. Please proceed with repair, but do not install anything until I have approved it.
3. I am not liable for any damage to my vehicle.

AUTO REPAIR ORDER