



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

16-APR-2008

2008 MAY -6 AM 7:35

Reference No.

10224669

OWNER INFORMATION (Type or Print)

Name

Address

City

AVENTURA

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/28/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JNRAS08UX3

Make

INFINITI

Model

FX35

Model Year

2003

Date Purchased
01-JUN-07

Dealer's Name and Telephone Number
ABC MOTORS

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner
☐

Dealer's City
HOLLYWOOD

State
FL

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
980000 OTHER

Multiple Failure: 13

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
26-JUN-2007

Failure Mileage
38000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 INFINITI FX35. THE CONTACT STATED THAT THE VEHICLE HAS APPROXIMATELY 13 CRACKS ACROSS THE DASHBOARD. THERE ARE ALSO APPROXIMATELY 4 CRACKS NEAR THE FRONT PASSENGER SIDE AIR BAG. THE DEALER AND MANUFACTURER WERE NOTIFIED, BUT COULD NOT CORRECT THE FAILURES. THE VIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 44,000 AND FAILURE MILEAGE WAS 38,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

^{save}
I have long and big cracks next to air bag and dashboard
Very strange for a 2003 car. It could damage the
inflation of the air bag in case of an accident.
Definitely manufacture defect. I spoke few times
to Infiniti and they don't want to fix it.
If you need more information please call me at [REDACTED]
I can also Email you pictures if you need

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MIAMI FL 331

28 APR 2008 PM 2 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

LET US DARE TO READ
THINK, SPEAK AND WRITE.
John Adams, 1765

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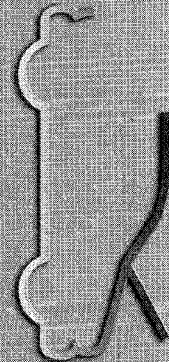
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

