



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

14-APR-2008

Reference No.

10224394

AM 7:22

OWNER INFORMATION (Type or Print)

Name

Address

City

RO BROWNSTONE BROWNSTOWN

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMCU04152

Make

FORD

Model

ESCAPE

Model Year

2002

Date Purchased

26-APR-06

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

185000 VEHICLE SPEED CONTROL: CRUISE CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-MAR-2008

Failure Mileage

72300

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD ESCAPE. THE CONTACT'S VEHICLE CAUGHT FIRE WHILE PARKED IN MEXICO. THE CONTACT WAS IN THE UNITED STATES AT THE TIME OF THE FIRE AND HE RECEIVED A RECALL NOTICE REGARDING THE CRUISE CONTROL. WHEN HE RETURNED TO MEXICO, HE NOTIFIED A FORD DEALER AND THEY WERE UNAWARE OF THE FAILURE. THE CONTACT WAS ABOUT TO PAY TO HAVE THE VEHICLE REPAIRED, BUT THE VEHICLE CAUGHT FIRE BEFORE ANY REPAIRS COULD BE MADE. THE RECALL NUMBER WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 72,300.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

4-21-06 I took 2002 Ford Escape to Dave Knapp, Ford Dealer in Adrian, Mi to correct "ABS light on" before I purchased vehicle

4-26-06 I purchased Escape from TLC Community Credit Union in Adrian, Mi

Oct 2006 I drove the Escape to Vagabundos Trailer Park in Cabo San Lucas, Mexico and left the vehicle there.

Feb 2007 I flew back to Michigan.

Apr 2007 & July 2007 - ^{Jan 2008} I receive from Ford a recall but I could not take Escape in for service because vehicle was in Mexico.

Dec 2007 I flew to Mexico

Feb 2008 I took my 2002 Escape to a Ford Dealer Automotriz Bajacal in San Jose Del Cabo, Mexico for the recall.

I tried to explain to them about the recall, they could not help me. I pointed out that the Check Engine and ABS light were on, to fix the vehicle and I would pay for the repairs.

But before the Escape was fixed, it caught on fire.

3-2-08 at 4AM the Escape caught on fire after sitting for 7 hours and not being driven or started.

4-15-08 I received a call from Ford Co in Dearborn, Mi, I talked to Marcel Mucica; direct line 313-322-1760

Marcel ^{said} that maybe I might receive \$5,200 from Ford if I furnish more pictures and I had to return my Escape back to a Ford Dealer in the US.

I am also being reduce 10% for each recall notice, 30% total

Marcel also said if I receive a settlement from my auto insurance, Ford won't help me

I think Ford should be responsible and replace my lost with a new vehicle; even if I get a settlement from my insurance.

I did everything possible to correct the problem, but the Escape still caught on fire.

The Escape caught on fire because the recall notice stated that: possible fire with the ABS module on 2002 Ford Escape

I do not know where the Escape is in Mexico; the Mexico auto insurance total the vehicle and took the Escape by tow truck.

Recd on 4-10-08



Ford Motor Company
Office of the General Counsel
3 Parklane Boulevard
Parklane Towers West, Suite 1500
Dearborn, Michigan 48126-2568

Sent Via U.S. Mail

April 8, 2008

[REDACTED]
Brownstown, MI [REDACTED]

RE: 2002 Escape
VIN: 1FMCU04152K [REDACTED]
Case # [REDACTED]

Dear [REDACTED]

This is in response to your contact with Ford's Customer Relationship Center. In order to begin an evaluation of your claim we need the following documents:

- A copy of the police and/or fire report
- A copy of the vehicle title and registration
- Pictures of the vehicle showing the damaged areas (both sides of the vehicle and the entire engine as well)
- Pictures of any other the property damage due to the fire
- Any medical bills/reports in case injuries were sustained.

You may e-mail the above documents to lprev@ford.com specifying the case number and my name. If you do not have access to e-mail you may also mail the documents to the address listed on this letter. We will be unable to provide assistance if you have settled this matter with your insurance carrier or if you no longer own the vehicle.

Respectfully,

A handwritten signature in cursive script that reads "M. Miclea".
Marcel Miclea



Ford Motor Company
Ford Customer Service Division
P.O. Box 1904
Dearborn, Michigan 48121

0003270L

0008



2002 Escape

Vehicle ID#: 1FMCU04152K [REDACTED]

January 2008

[REDACTED]
[REDACTED]
BROWNSTOWN, MI [REDACTED]

Ford Motor Company would like to remind you that your 2002 Escape has not had the following no charge recall completed.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

Vehicle Identification

Number: 1FMCU04152 [REDACTED]

**Recall Number
and Description:**

07S51 - ABS Module Connector Inspection

**What Are We Asking
You To Do?**

Please contact your dealer to schedule an appointment to have this important service procedure completed. If you do not already have a servicing dealer, you can access <http://www.genuineservice.com> for dealer addresses, maps and driving instructions.

The vehicle owner is responsible for having this service action performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

Service Assistance:

If you have additional questions, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Office Hours are Monday through Friday: 8:00AM - 5:00PM (Your Local Time).

If you wish to contact us through the Internet, our address is:
www.ownerconnection.com.

If your authorized dealer has recently completed this recall repair, please disregard this reminder.

We apologize for any inconvenience this may cause and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

Thank you for your attention to this important matter.

Ford Customer Service Division



Automotriz Bajacal, S.A. de C.V.

EFFECTOS FISCALES AL PAGO
PAGO EN UNA SOLA EXHIBICION

EXPEDIDA EN: SAN JOSE DEL CABO, B.C.S.

FACTURA

SC N° 8908

MATRIZ
CARRETERA TRANSPENINSULAR 3565 AL NORTE
LA PAZ, BAJA CALIFORNIA SUR
TEL. 01 (612) 123-87-70

SUCURSAL
EL ZALATE, KM. 25+860, C.P. 23400
SAN JOSE DEL CABO, B.C.S.

R.F.C. ABA-750923-1FO

8908

SAN JOSE DEL CABO, B.C.S.
12 de febrero de 2008
NOMBRE
DIRECCION
CIUDAD

R.F.C.

XXXXXXXXXXXXXXX

O. DE SERVICIO 6335C

PIRAMIDE 47

PLACAS

FECHA RECEP. 12/02/2008

TIPO

F. VENTA

No. CHASIS

F. REP

O. TRABAJO DEL CLIENTE

KILOMETRAJE

CUENTA

ASESOR

L 12/02/2002 1FMCU041521

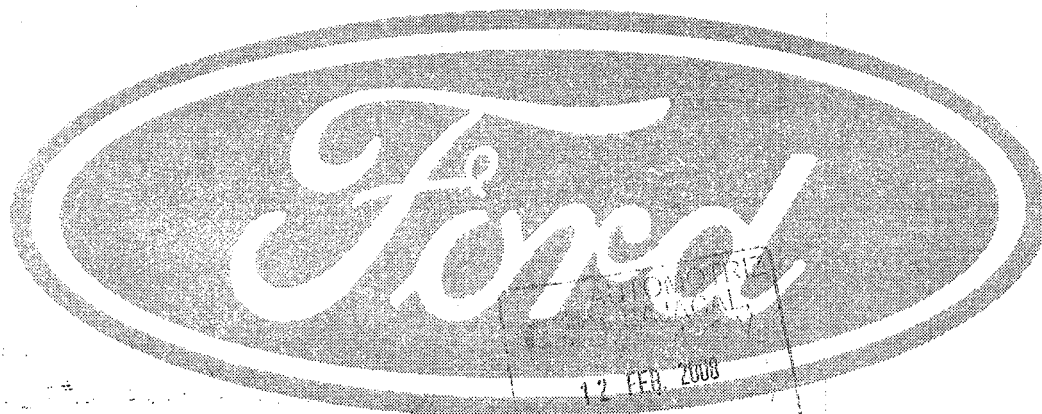
XLT NEGRO

72247

EDGAR EDUARDO VIRGEN GALAVIZ

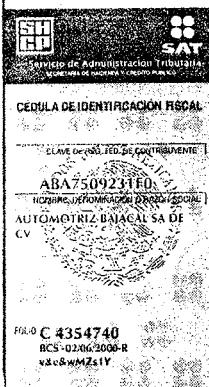
OBSERVACIONES:

NUMERO DE PARTE	DESCRIPCION	CANTIDAD	PREC. UNIT.	IMPORTE
9- -19D990 -4D	VALVULA	REF 1.00	512.20	512.20
MEC. POS. DE TRAB.	DESCRIPCION	U.T.	PRE. X. U.T.	IMPORTE
56 6- 19- 1	CAMBIO VALVULA ENFRIAM O PCV	MO 1.00		399.98
RESUMEN				
	REF	Refacciones FORD		512.20
	MO	Mano de Obra		399.98



12 FEB 2008

PAGADO



CANTIDAD CON LETRA

PAGO HECHO EN UNA SOLA EXHIBICION

SUB-TOTAL
10% I.V.A.
TOTAL

912.18

10% 91.22
1,003.40

DEBO (AMOS) Y PAGARE (MOS) INCONDICIONALMENTE POR ESTE PAGARE A LA ORDEN DE
AUTOMOTRIZ BAJACAL, S.A. DE C.V. EL DIA 2008 DE 200
LA CANTIDAD DE ESTA FACTURA POR MERCANCIAS Y SERVICIOS RECIBIDOS A MI (NUESTRA)
ENTERA SATISFACCION. SI ESTE TITULO NO ES CUBIERTO A SU VENCIMIENTO CAUSARA
INTERESES MORATORIOS DEL % MENSUAL

ACEPTO (AMOS)

MARIA LUISA GARCIA MEDINA R.F.C. GAML520428GE7 IMPRESOR
AUTORIZADO FECHA DE INCLUSION DE LA
AUTORIZACION EN LA PAG. DE INTERNET
DEL S.A.T.: 06/III/2002

COMPROBANTES ELABORADOS EL DIA 24 DE OCTUBRE 2007 VIGENCIA OCTUBRE 2009 TIRAJE 2000 JUEGOS FOLIO DEL 8001 "SC" AL 10000 "SC" NUMERO DE APROBACION DEL SISTEMA DE CONTROL DE IMPRESORES AUTORIZADOS 12772047
IMPRESOS GARMÍ 16 DE SEPTIEMBRE 1230 E/ LIC. VERDAD Y MARCELO RUBIO COL. CENTRO TEL/FAX 122-74-33 LA PAZ, B.C.S. LA REPRODUCCION NO AUTORIZADA DE ESTE COMPROBANTE CONSTITUYE UN DELITO EN LOS TERMINOS DE LAS DISPOSICIONES FISCALES.

ORIGINAL CLIENTE

COPIA ARCHIVO

COPIA CONTABILIDAD

2639120

208742

DAVE KNAPP**FORD - LINCOLN - MERCURY, INC.**
4510 West U.S. 223 ADRIAN, MI. 49221

Phone: (517) 265-8187

STATE REG. NO.
F-138543

INVOICE

PAGE 1

ADRIAN, MI

HOME:

BUS:

SERVICE ADVISOR: 8 CALVIN VANDERKOOI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	02	FORD ESCAPE	1FMCU04152K		62545/62545	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
01JAN02 IS			WAIT 21APR06		CASH	21APR06
R.O. OPENED	READY	OPTIONS:	DLR:			
14:46 21APR06	15:09 21APR06					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A ABS LIGHT IS ON

SEE PERFORMED ABS SELF TEST CODE 1145 FOR RIGHT

FRONT SPEED SENSOR, RAN PINPOINT TEST, FOUND

BAD. NEEDS NEW HIGH SPEED SENSOR EST. 162.00

31 LOAR, BRAD LIC#: M230903

CR4

40.72

40.72

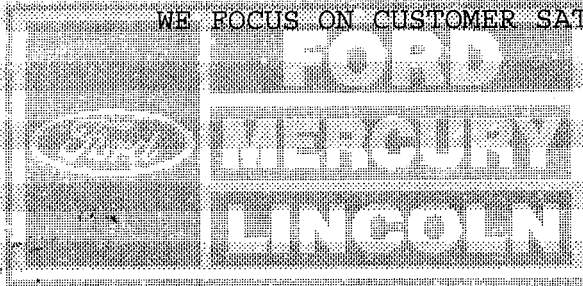
PARTS: 0.00 LABOR: 40.72 OTHER: 0.00 TOTAL LINE A: 40.72

ENVIRONMENTAL/HAZ/WASTE/MISC SUPPLY

3.66

YOU MAY RECEIVE A CALL REGARDING THIS SERVICE VISIT. FORD MOTOR COMPANY MAY SEND YOU A SURVEY, IF FOR ANY REASON YOU CANNOT RESPOND "COMPLETELY SATISFIED", PLEASE CONTACT DEAN ROESCH

WE FOCUS ON CUSTOMER SATISFACTION!!

*Customer*

PARTS	ORIGINAL ESTIMATE LABOR	TOTAL	CUST. ACCEPT.	AUTHORIZED ADDITIONS	DATE	TIME	PARTS STATUS	DESCRIPTION	TOTALS
							[] SAVE [] DISCARD	LABOR AMOUNT	40.72
								PARTS AMOUNT	0.00
								GAS, OIL, LUBE	0.00
								SUBLET AMOUNT	0.00
								MISC. CHARGES	3.66
								TOTAL CHARGES	44.38
								LESS INSURANCE	0.00
								SALES TAX	0.00
								PLEASE PAY THIS AMOUNT	44.38

REPAIRS PROPERLY COMPLETED AND INSPECTED BY: X

AUTHORIZED REPRESENTATIVE

All Parts and Repairs Listed Were Furnished in Compliance with the Michigan Auto Repair Act P.A. 300

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. I have read, understand and accept all provisions of the warranty statement covering Genuine Ford Service Parts.

TERMS: CASH OR CREDIT CARD

CUSTOMER SIGNATURE

Any warranties on this product are those made by the manufacturer. The Seller, DAVE KNAPP FORD - LINCOLN - MERCURY, INC., hereby expressly disclaims all Warranties, either expressed or implied, including any implied Warranty of merchantability or fitness for a particular purpose, and DAVE KNAPP FORD - LINCOLN - MERCURY, INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts.

CUSTOMER COPY

CERTIFICATE OF TITLE

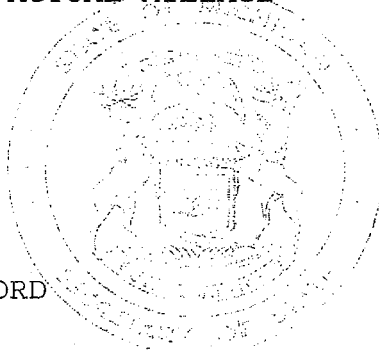
VEHICLE IDENTIFICATION NUMBER 1FMCU04152K [REDACTED] YEAR 2002 MAKE FORD MODEL ESCAPE BODY STYLE FOUR DOOR

TITLE NUMBER [REDACTED] ISSUE DATE 05/12/2006 ODOMETER 062600 BRAND/LEGEND

WEIGHT/FEE CATEGORY 24 ODOMETER BRAND *ACTUAL MILEAGE*

OWNER(S) NAME AND ADDRESS

[REDACTED]
BROWNSTOWN MI [REDACTED] 4



NO SECURED INTEREST ON RECORD

Title Assignment by Seller

State and federal laws require the seller(s) to indicate mileage when ownership is transferred. Failure to complete or providing false information may result in civil liability, fines and/or imprisonment. ANY ALTERATION, ERASURE, FALSE STATEMENT, FORGERY OR FRAUD VOIDS THIS TITLE AND IS A CRIME.

Completed by Seller	I warrant that the ownership of the vehicle described on Certificate of Title has been transferred to the following purchaser(s) and is free of all previous liens:			
	Printed Name of Purchaser(s)		Date of Sale	Selling Price
	Purchaser's Street Address		City	State
			State	Zip
	I (we) certify that the odometer reading is: ☒ and that to the best of my knowledge the odometer mileage is: (No Tenths) ☐ actual mileage, ☐ not actual mileage : WARNING ODOMETER DISCREPANCY ☐ exceeds mechanical limits of odometer (odometer has rolled over)			
Completed by Buyer	Signature of Seller(s)		Printed Name of Seller(s)	
	X			
	Seller's Street Address		City	State
		State	Zip	
A \$15.00 Late Fee is Due for Failure to Apply for Title Within 15 Calendar Days of Date of Assignment "I am aware of the above odometer certification made by the seller(s)." Signature of Purchaser(s) X				
Printed Name of Purchaser(s)				
NEW LIENHOLDER INFORMATION: The information below must be on an application for title and presented to the Michigan Department of State.				
Secured Party:			Address:	

The State of Michigan, Michigan Department of State certifies that this certificate of title is issued in compliance with the laws of Michigan and constitutes prima facie proof of ownership. Further, on the date of title issuance, the described vehicle was subject to the security interest(s) listed above.

MAILING ADDRESS

[REDACTED]
BROWNSTOWN MI [REDACTED]

NOTICE TO SELLERS

Sellers must keep a receipt or photocopy of the reassigned title for their records for 18 months or accompany the purchaser to a Secretary of State Office.





Recall Reminder

July, 2007

**Please contact your Ford dealer today
regarding Recall 07S51.**

There is no charge to vehicle owners for recall repairs performed by an authorized dealer. If your dealer has recently completed this recall repair, please disregard this reminder.

Thank you for your attention to this very important matter.

Sincerely,

Frank M. Ligon

Frank M. Ligon
Director
Service Engineering Operations

Year/Model: 2002 Escape

VIN#: 1FMCU04152K [REDACTED]

Subject: ABS Module Connector
Inspection

auto insurance report

3-7-08

Qualitas

Compañía de Seguros, S.A.B. de C.V.

TURISTA

José Ma. Castorena N° 426 Col. San José de los Cedros Cuajimalpa 05200 México, D.F. Tels.: 5481-8500 y 5002-5500 Fax: 5481-8550 y 5002-5500
Cajina Siniestros Nacional 01800-800-2880 y 01800-288-6700 Servicio a Clientes: 01800-800-2021

QS-01

Qualitas

Declaración de Accidente N° Reporte: 105088 N° Siniestro:
(Llenar con letra de molde)

1005410

Nombre y Apellidos del Asegurado		N° de		Inciso	
Domicilio Particular (Calle, N°, Colonia, Delegación o Municipio y Estado)		Teléfono		A	
Fecha de Ocurrido	Fecha de Reporte	Hora	Lugar del Accidente (Población y Estado)		
02 03 08	02 03 08	09 30	VAGABUNDOS DEL MAR TRAILER		
Marca	Tipo	Puertas	Modelo (año)	Placas	
Ford	Escape V6	4	02		
Motor N°	N° Serie	Reg. Fed. Vel			
	1FMC004152K				
Causado:	Colisión	Rotura Crist.	Robo Est.	Robo c/viol.	Alcance
Atropello	Vuelco	Incendio	Inundación	Pasada de Alto	Abuso C.
Vig. Desde	Hasta	Serie de Recibo	Pago Último Recibo	Suma Asegurada	
07 12 07	07 12 08			Market.	
Clausula Deducible		1000 DLS.			
Nombre y Apellidos del Conductor		Sexo	Tipo Lic.	Loc/Fed	Lugar de Expedición
X		X	X	X	MICHIGAN
Licencia N°	Incimiento:	R.F.C./CURP			
Edad Conductor:	15-18	19-23	24-30	31-40	41-50
Domicilio Particular (Calle, N°, Colonia, Delegación o Municipio y Estado)	Día del Acc				
X Trailer Park Vagabundos.					
X ON 2 MAR 08, ABOUT 4AM my neighbor woke me on my sleep to say my car was on fire. OTHER PDS came with water and fire EXTINGUISHERS AND PUT OUT THE FIRE					
Autoridad que tomó Conocimiento		A quién designó Responsable		Acta N°	
Local		Estatad		Federal	
NA		TE		X	
Tablero, Cabina. Cristal Para brisas, Tapiceria Interior, Volante, Tablero, Estereo, Guantero, Asientos. Cofre, Sa IP, 12. Marcadores, Pared de Fango. Parte del Motor.					
Nombre y Apellidos					
Domicilio					
Marca	Tipo	Modelo (año)	N° de Motor/Serie		Placas
Color	Aseguradora	Si	No	Póliza	Rep./Siro.
Coberturas	Vigencia Desde	Vigencia Hasta		ador	
Amplia	Limitada	RC			
Daños					
Vehículo Asegurado					
Fotografía					
Vehículo Ter					
a 02 de Marzo del 2008					
X Nombre Completo y Firma					
3-2-08					

QS-01

LESIONADOS		Edad Sexo Hospital		Ambul		Teléfonos	
Nombre Completo							
DIRECCIÓN DE CROQUIS DE COMO OCURRIÓ EL SINIESTRO							
N							
Carret. transp. KM. 2.5 lateral							
Hora Pasado		Hora Arribo		Hora Término			
10:30		10:45		3:00			
Se requiere Servicio Legal		SÍ No ☒		Se requiere Grúa		SÍ No	
Abogado		NO		Tipo de Grúa		A B D	
Despacho		Nº Reporte		Local		Federal	
NO		NO		Opera G X G		SÍ No	
Clase de Grúa: Plataforma		Tenazas Gancho		Dimos Orden:		X	
OBSERVACIONES							
Riesgos Afectados		# Lesionados		Imp. Estimado \$		N/A SEG. AL	
☒ Daños Materiales		(Incendio)		75.000 DL		LE AVISARON A PPAGARLO	
S.P.T. (Sólo Pérdida Total)							
Robo Total							
Responsabilidad Civil Bienes							
Responsabilidad Civil Personas							
Gastos Médicos Ocupantes							
Gastos Legales							
Accidentes Personales de Conductor y Ocupantes							
R.C. Pasajeros							
Gastos de Transporte							
Otro (Especificar)							
SINIESTRO POR INCENDIO, EN DONDE ESTÁN ESTACIONADOS SU VEHÍCULO QUE ESTÁ QUEMANDOSE. SALIÓ CON EXTINGUIDORES. LA UNIDAD ESTÁ EN EL TRAILER PARK DOMICILIO QUE DIO N/A SEG.							
Nombre y Apellidos del Ajustador [Firma]							



Frank M. Ligon
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121



F0129491

0348



April 2007

BROWNSTOWN, MI

2002 Escape
Vehicle ID #: 1FMCU04152H 07S51

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect that relates to motor vehicle safety exists in certain 2001-2004 model year Ford Escape vehicles equipped with Anti-Lock Brakes.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue?

In a very small percentage of the affected vehicles, the Anti-Lock Brake System (ABS) Module connector may have missing or dislodged wire seals. This condition could allow contamination to enter the module connector, creating a potential for an electrical short. An electrical short might cause an ABS malfunction that would illuminate the ABS warning light, and in some cases, the module may overheat resulting in burning odor, smoke, and/or fire. This condition could occur either when the vehicle ignition switch is in the off position or while the vehicle is being operated.

What will Ford and your dealer do?

Ford Motor Company has authorized your dealer to inspect the wire harness connector to the ABS module for missing or dislodged wire seals, and repair or replace the harness connector as appropriate. Your dealer will also inspect the connector on the ABS module and replace it if it is found to be corroded or damaged. These repairs will be performed free of charge (parts and labor).

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time. In addition, your vehicle may require inspection prior to determining if parts need to be ordered.

What are we asking you to do?

Please call your dealer without delay and request a service date for Recall 07S51. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

The vehicle owner is responsible for having this service action performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

RETAIL OWNERS: If you do not already have a servicing dealer, you can access <http://www.genuineservice.com> for dealer addresses, maps, and driving instructions.

FLEET OWNERS: If you do not already have a servicing dealer, you may access our Dealer Locator on <https://www.fleet.ford.com> for dealer addresses, maps, and driving instructions.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you previously paid for this repair?

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund.

To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer.

Refund requests may be sent directly to Ford Motor Company. To request your refund from Ford, send the refund request with all required documentation, including your original repair receipt (no photocopies), to Ford Motor Company at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to this address may take up to 60 days to process. Your original receipt will be returned to you.

Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-866-436-7332.

Owners who have previously paid for this repair still need to have the recall described in this letter performed.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Can we assist you further?

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

RETAIL OWNERS: If you still have concerns, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired, call 1-800-232-5952 (TDD). Office Hours are Monday through Friday: 8AM – 5PM (Your Local Time).

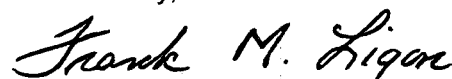
If you wish to contact us through the Internet, our address is:
www.ownerconnection.com

FLEET OWNERS: If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET, Option #3 and one of our representatives will be happy to assist you. Representatives are available 8:30AM to 5:00PM Monday through Friday (Eastern Time Zone). Or you may contact us through the internet at www.fleet.ford.com.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,



Frank M. Ligon
Director
Service Engineering Operations















