

CL-10224029-6285

2008 APR -9 AM 8:19

From: [REDACTED]
Sent: Tuesday, April 08, 2008 12:41 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Underhood Fires

[REDACTED] in ODI's Recall Management Division received an e-mail message from a consumer (see below) regarding an alleged engine compartment fire on their Pontiac Grand Prix vehicle. It appears that the complainant's vehicle is subject to ODI investigation EA07-008, for which I am the principle investigator. However, this complainant is not asking a technical question about the investigation. Therefore, I feel that I am unable to respond as I am not in a position to offer public advice. It is my understanding that ODI's Correspondence Research Division manages this type of correspondence. If CRD needs technical assistance with responding to this consumer correspondence I will be happy to help.

[REDACTED]
Vehicle Control Division
Office of Defects Investigation
Phone: [REDACTED]
Fax: [REDACTED]

From: [REDACTED]
Sent: Monday, April 07, 2008 9:07 AM
To: [REDACTED]
Subject: FW: Underhood Fires

08V-118. Can you please take care of this customer for me please. Thanks.

From: [REDACTED]
Sent: Monday, April 07, 2008 1:42 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Underhood Fires

April 07, 2008

Dear [REDACTED],

In Aug of 2007 I was driving on the expressway when I noticed smoke coming in through the vents, when I exited the highway I pulled in to a gas station, there was smoke coming from the hood. When I lifted the hood, my engine was on fire. I'm just know reading about the recall and I was an owner of a 1999 Grand Prix Super Charged. What can I do? I have my police report, pictures, title, and bill of sells but no car. I let the junk yard have it because there was nothing I could do with a buried up car. Please help me , is there something that could be done in this situation?

4/8/2008

NM
2/10/08
KB



home
cell