



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100381

Date Received: 08-APR-2008
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OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: GRETNA State: VA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 4/20/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G1ND52F14M [REDACTED]
Make: CHEVROLET Model: MALIBU Model Year: 2004
Date Purchased: 12-NOV-05 Dealer's Name and Telephone Number: ~~BELLOWS CHEVROLET~~ Fellars Chevrolet
Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner: Dealer's City: Albavista State: Va Zip Code: 24517
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 141000 AIR BAGS:FRONTAL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-MAR-2008 Failure Mileage: 100000 Failure Speed: 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTMAL9ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 2 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

THE CONTACT OWNS A 2004 CHEVROLET MALIBU SEDAN. WHILE DRIVING 30 MPH, SHE CRASHED INTO A DIRT MOUND AND BLACKED OUT. WHEN THE DRIVER SIDE AIR BAG DEPLOYED, THE STEERING WHEEL WAS DETACHED. THERE WAS SMOKE AND SOME FLAMES PRESENT AROUND THE STEERING WHEEL. THE DRIVER WAS ABLE TO REGAIN CONSCIOUSNESS, SMELLED SMOKE AND STOPPED THE VEHICLE BY SHIFTING THE GEAR INTO PARK. THE SEAT BELT ALSO BROKE, THREW THE CONTACT INTO THE REAR SEAT AND THE VEHICLE FLIPPED OVER INTO A FIELD AND WAS DESTROYED. THE DRIVER SUSTAINED A CONCUSSION, WHIPLASH AND THE PASSENGER HAD MINOR INJURIES. THE PASSENGER AIR BAG DEPLOYED NORMALLY. PICTURES AND A POLICE REPORT AND PICTURES ARE AVAILABLE. THE FIRE DEPARTMENT ATTEMPTED TO DETERMINE THE CAUSE OF FIRE AND WAS UNSUCCESSFUL. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 100,000. RK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.