

CL-10224012-3880

March 29, 2008

2008 APR -8 AM 9:07

2008 APR -4 P 2:10

Ford Motor Company  
Ford Customer Service Division  
PO Box 1904  
Dearborn, Michigan 48121

I received a recall notice in February instructing me to call my local Ford dealer to request a service date for Recall 08S01. The notice states that an incompatible fused jumper cable may be installed in my vehicle. The service manager said to call again in one month. I called on 3/25/08 and was told again to call in another month. The Service Manager said that he can't get the necessary repair parts. The recall notice states that if the proper fused jumper cable is not available, a new mating electrical switch will instead be installed. How much longer shall I wait for this repair?

The dealer is Price Ford in Port Angeles, WA, 1527 East Front Street-98362. Phone: [REDACTED]. The vehicle is a 1996 Econoline (motorhome) ID# 1EDKE30G5TH [REDACTED]

[REDACTED]  
Port Angeles, WA [REDACTED]

Copy to:  
Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

800/451/7556  
3.1 12 update  
79.95 #2

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2-25  
CALL - 2 of history  
3-27-08 - 3/4 wks



Ford Motor Company  
Ford Customer Service Division  
P.O. Box 1904  
Dearborn, Michigan 48121



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PORT ANGELES, WA

February 2008

1996 Econoline

Vehicle ID #: 1EDKE30G5TH

08S01

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in a Fused Jumper Harness that was installed in your vehicle when it was serviced. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

**What is the issue?**

Our records indicated that your vehicle may have been repaired using a Fused Jumper Harness containing circuit polarity that is not compatible with your vehicle. As a result, if an electrical short should occur, the fuse may not offer the intended protection and the circuit may overheat, smoke, or burn, which could result in an underhood fire. The potential for a fire exists regardless of whether or not the engine is running.

**What will Ford and your dealer do?**

Ford Motor Company has authorized your dealer to remove the incorrect Fused Jumper Harness and install the proper Fused Jumper Harness. If the proper Fused Jumper Harness is not available, a new mating electrical switch will instead be installed. These repairs will be performed free of charge (parts and labor).

**How long will it take?**

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

**What are we asking you to do?**

Please call your dealer without delay and request a service date for Recall 08S01. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

The vehicle owner is responsible for having this service action performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

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