



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100381

Date Received

07-APR-2008

2008 APR 23 AM 7:12

Repository ☐

Reference No.
10223989

OWNER INFORMATION (Type or Print)

Name [REDACTED] Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Address [REDACTED]
City DAVIE State FL Zip Code [REDACTED] Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WDXPFF445179 [REDACTED] Make DODGE Model SPRINTER 3500 Model Year 2007
Date Purchased 18-AUG-07 Dealer's Name and Telephone Number SUNCOAST RV 3215046500 Engine: No: Cylinders 6 Fuel Type: Diesel
Original Owner ☒ Dealer's City COCOA State FL Zip Code 32926
Transmission Type ☒ Antilock Brakes Powertrain Vehicle Component Code 060000 ENGINE AND ENGINE COOLING
AUTOMATIC ☒ Cruise Control ~~FRONT~~ WHEEL DRIVE Rear Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 31-OCT-2007 Failure Mileage 10000 Failure Speed 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTMAL9ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 DODGE SPRINTER 3500. WHILE DRIVING 55 MPH, THE VEHICLE LOST POWER AND WAS TOWED TO THE DEALER. THE DEALER STATED THAT THE ~~CRASH~~ IN THE ENGINE CAUSED THE FAILURE AND ALSO BLEW THE HOSE IN THE AIR INDUCTION. THE HOSE AND ~~CRASH~~ WERE REPLACED UNDER WARRANTY. THE CONTACT IS AWARE OF THE SAFETY RISK INVOLVED AND THE POSSIBILITY OF A REAR END CRASH. THE DEALER ALSO STATED THAT THE FAILURE COULD RECUR AND HAS NOTICED DUPLICATE FAILURES IN SEVERAL RELATED VEHICLES. THE VEHICLE WAS PURCHASED IN AUGUST OF 2007 AND REPAIRED IN OCTOBER OF THE SAME YEAR. THE FAILURE MILEAGE WAS 10,000 AND CURRENT MILEAGE WAS 20,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The sudden loss of power when the turbo hose blows is definitely a safety hazard, especially when driving on an interstate. The tow truck driver and a number of dealers said this happens a lot. Thanks

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

FT LAUDERDALE
FL 333
15 APR 2006 PM 4:1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

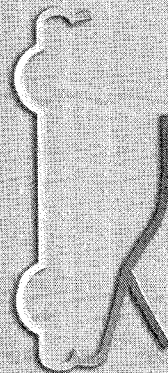
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov

DAVIE, FL

SERVICE ADVISOR Jared Jordan

PAGE 1
**WORLD'S LARGEST
DODGE TRUCK DEALER**
DAVE SMITH MOTORS
HASSLE FREE BUYING
☆CHEVROLET ☆PONTIAC ☆BUICK ☆CADILLAC ☆DODGE
☆CHRYSLER ☆OLDSMOBILE ☆GMC
210 N. Division Kellogg, Idaho 83837
Bus. (208) 784-1208 National 1-800-635-8000 Fax (208) 784-4571
www.davesmithmotors.com

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
22OCT07	22OCT07		WDXPF445179				22OCT07	438069
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	COST: PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
13:43	15:14	07	DODGE SPRINTER			01AUG07	2280	2280
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
11202	11204							

A C/S CHECK ENGINE LIGHT ON AND VEHICLE LOST
POWER
CAUSE: INSPECTED VEHICLE FOR CONCERN AND FOUND
LOWER INTERCOOLER HOSE TORN AT CLAMP
R6 ENGINE

6093 WCC 0.80
1 68013652AA HOSE-TURBO

TO CHARGE AIR

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

,,, INSPECTION FOUND CODE FOR LOW TURBO
PRESSURE, I NSPECTED VEHICLE AND FOUND LOWER
INTERCOOLER HO SE TORN. REMOVED AND REPLACED
LOWER INTERCOOLER HOSE TO REPAIR. NO FURTHER
WORK NEEDED AT THIS S TIME.

** PRE-INVOICE **

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

I hereby authorize the repair work herein set forth to be done
along with the necessary material and agree that you are not
responsible for loss or damage to vehicle or articles left in
vehicle in case of fire, theft, or any other cause beyond your
control or for any delays caused by unavailability of parts or
delays in parts shipments by the supplier or transporter. I
hereby grant you and/or your employees permission to operate
the vehicle herein described on streets, highways or elsewhere
for the purpose of testing and/or inspection. An express
mechanic's lien is hereby acknowledged on above vehicle to
secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

Thank you for choosing Dave Smith Motors for
your service visit today. You will be receivi
ng a survey in the mail soon. If for any reas
on you cannot fill out the survey COMPLETELY
SATISFIED please contact Jeremy Bergem, Servi
ce Manager at ext 1286 or cell 208-512-1498.
We look forward to your next visit.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE
SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF
THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED)

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

DATE