

CL-10223972-3105

2008 APR -4 AM 8:36

From: [REDACTED]
Sent: Thursday, April 03, 2008 5:07 PM
To: [REDACTED]
Subject: FW: ford recall

Hello [REDACTED],

Could you please see to it that someone helps answer this consumers email question at there earliest convenience?

Thank you very much,
[REDACTED]

From: [REDACTED]
Sent: Thursday, April 03, 2008 4:19 PM
To: [REDACTED]
Subject: ford recall

Corley Lincoln here in Albuquerque, N.M. disconnected my cruise control back in October, 2007 as required by a recall. They tell me that they cannot replace the part because Ford hasn't sent parts to them. There is no excuse for this type delay. My auto is a 1994 Lincoln town car # 1LNLM81W2RY [REDACTED]

Bob Turner here in Albuquerque also disconnected the cruise control on my 1999 Ford Explorer # 1FMZU34X5XZ [REDACTED], in October 2007 and say it will be June this year before parts are available. Isn't there anything you can do to get them to expedite?

Thank you. [REDACTED]

NM
04/04/08
KB