



CL-10223949-9217

Rob McKenna

2008 APR -3 AM 9: 59

ATTORNEY GENERAL OF WASHINGTON

Consumer Protection Division

PO Box 2317 • Tacoma, WA 98401 • (253) 597-3832

3/13/2008

National Highway Traffic Safety Admin
400 7th #5326
Washington, DC 20590

RE: Chevrolet Motors
File #: _____

Dear National Highway Traffic Safety Admin:

Our office has received the enclosed information.

The nature of the complaint appears to involve a matter that is within the jurisdiction of your agency. We are therefore bringing this matter to your attention.

Please contact me if you have any questions or need any further information.

MARGARETTE L. SALAZAR
Office Assistant Lead
Consumer Protection Division
(253) 597-3888

Enclosure(s)

RH
3/13/08
KB

COMPLAINT SUMMARY
Consumer Information

Name:

[REDACTED]

Address:

[REDACTED]

Poulsbo, WA [REDACTED]

Day Phone:

[REDACTED]

Evening Phone:

[REDACTED]

E-mail Address:

[REDACTED]

Age Group (optional):
50-59

Do you want the Attorney General's Office to send this business a copy of your complaint?

Yes

Business Information

Name of business that I am complaining about:
Chevrolet Motors

Address:
PO Box 33170
Detroit, MI 48232-5170

Phone:
(800) 222-1020

Toll-Free:

Fax:

E-mail:

Name of owner or manager (if known):

Names and addresses of any other businesses involved in your complaint:

Item or service purchased:

Cost of item or service:
35,000

Did you sign a contract?
Yes

Date of transaction:
July 2000

Salesperson's name:

Was an advertisement involved?
No

Date and source of advertisement:

About Your Complaint

Have you complained to the business?
No

If YES, to whom (include position)?

What response did you receive?

If you have not contacted the business, explain why:

Have you filed a complaint about this business with the Attorney General's Office before?
No

If yes, list the file number assigned to that complaint:

Have you contacted a private attorney?
No

If YES, identify the name and address of the attorney:

Is there a court or other legal proceeding pending?

No

If YES, please explain:

Explain your complaint in detail:

Air bags did not deploy in my paid off 1999 Chevy Blazer 4WD LT during an end over end crash on 9 Feb 08, which was another parties fault. The Blazer is totaled and I have no transportation. The guilty party's insurance company is only giving me \$8000.00 which I cannot buy another vehicle with because they cost much more. I was injured in this accident, severe bruising left side of chest, left arm, both knees and ankles and I have neck pain all the time now and I'm going to physical therapy. Not to mention the multiple nightmares each night, and the crying for no reason during the day which I'm seeing a Clinical Psychologist for. If I had had a passenger in this vehicle, they would not have survived. Only the drivers side roof did not cave in. God was with me alright. And I'm grateful for that, but Chevrolet's airbags were not and I may not have been so banged up had they worked.

What do you think the business should do to resolve your complaint? (circle one)

Dlvr

Explain if you have circled 'Other':

SIGNATURE

I declare, under penalty of perjury under the laws of the State of Washington, that the information contained in this complaint is true and accurate, and that any documents attached are true and accurate copies of the originals.

I understand that my complaint and the related documents will become a 'public record' and under state law can be subject to a public records disclosure request and thus be seen by other people.

Signature [REDACTED] Date 27 Feb 08

Received via the Internet

City and State where signed Poulsbo, WA