

CC-10223946-7092

2008 APR -3 AM 9:31

2008 APR -1 P 1:16

Landenberg, PA

March 24, 2008

Fleetwood Owner Relations
P.O. Box 59933
Riverside, CA 92517

Dear Sir or Madam:

I write to call to your attention to the concern we have with the recreational vehicle we purchased from the Delmarva RV Center in Milford, Delaware, on August 28, 2007. This vehicle is a 2005 Pegasus fifth wheel; model 245 CK, vehicle serial number 4CF5C242452. My wife and I are the first owners.

On October 3, 2007, we returned the vehicle to the dealer for items needing repair or replacement. Attached please find my handwritten list of items needing attention as well as the dealer's work order. You will note that a crack in the sealant was present at that time and additional sealant was applied. The skylight was leaking water into the bathroom. The work was completed November 27, 2007. The seventy - mile trip from Milford to Landenberg is the only time the vehicle has been on the road since that date.

The cracks which appear in the enclosed photographs I assume occurred on that trip. The photos and the mark on the front plastic cap indicate that the right front corner of the RV is separating from top to bottom. In this floor plan the shower and skylight, both of which have required replacement, are on the same side. Because this is a construction issue, I have directed our letter to you rather than to the dealer. The crack in the photographs is one-fourth of an inch in width and appeared after the first crack had been sealed by Delmarva RV. The resulting water damage is of grave concern to us.

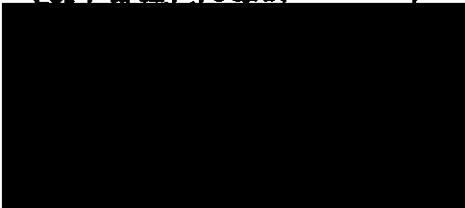
MC
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KB

We question the integrity of the vehicle and deduce a fault in construction at the time of manufacture. I do not know if the RV can be towed safely; I do know that I am unwilling to put myself and others at risk by operating this RV until it is inspected for safety by your representative; therefore, we will not deliver this unit for inspection. You will be welcome to come to the unit located at the above address for inspection and any additional information we can provide.

We have enjoyed many years of camping in our former fifth wheel, trailer, and truck campers. I hope you can appreciate our disappointment with the construction of your product and that until our concerns of safety and water damage are resolved, we will be denied the pleasure of camping in our new fifth wheel. We have enough experience with trailers and campers to know that this Pegasus will not stand up to the many miles we had hoped to put on it, since it is literally coming apart at the seams now after little more than five hundred miles of travel. A satisfactory solution would be for Fleetwood to purchase the vehicle back from us for the purchase price, taxes, and tags.

We look forward to your response within ten days.

Very truly yours,



CC: National Highway Traffic Safety Administration

CC: Delmarva RV Center



