



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 24, 2008

[REDACTED]
Middletown, CT [REDACTED]

NVS-216 mec
Ref. # 10223945

Dear [REDACTED]:

Thank you for your correspondence dated March 23, 2008, concerning your model year (MY) 2000 Buick Regal vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on April 3, 2008.

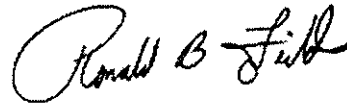
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Please be advised, that General Motors Corporation (GM) dealers were notified about NHTSA Recall Campaign No. 08V-118 on March 12, 2008. Additionally, on April 22, 2008, we contacted Tony March Buick in Hartford, CT regarding the recall. They are aware of the recall, have a list of VINs involved in the recall, and are currently taking appointments for service. Parts are available in limited supply. We suggest you contact the dealer again or any authorized Buick dealership in your area. If you have any questions regarding this matter, please contact Mr. Richard Willard, Consumer Safety Officer at 1-877-538-8368 ext. 66544.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at

<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is written in a cursive style with a large, looping initial "R".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement