



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100381

Date Received

31-MAR-2008

Repository

Reference No.
10223870

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WILTON MANORS State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer. YES NO
Signature of Owner [REDACTED] Date 4/3/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3C8FY68B22T [REDACTED]
Make CHRYSLER Model PT CRUISER Model Year 2002
Date Purchased 16-JUL-05 Dealer's Name and Telephone Number MAROONEY
Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner Dealer's City FORT LAUDERDALE State FL Zip Code [REDACTED]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 980000 OTHER
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-MAR-2007 Failure Mileage 47000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 CHRYSLER PT CRUISER. TWO YEARS AGO, THERE WAS A SMALL CRACK IN THE DASHBOARD ONE MORNING. BY THE EVENING, THE CRACK HAD GROWN LARGER. THERE ARE NOW THREE CRACKS IN SEVERAL PLACES. TWO YEARS AGO, THE DEALER STATED THAT THERE WERE NO RELATED INCIDENTS. THE CONTACT FILED COMPLAINT NUMBER 17372167 WITH THE MANUFACTURER AND CONFIRMED THAT THERE WERE NO RECALLS. THE VEHICLE DOES NOT HAVE ANTILOCK BRAKES. THE APPROXIMATE FAILURE MILEAGE WAS 47,000 AND CURRENT MILEAGE WAS 57,000.
There are now 5 cracks in the dash, also some small pieces from the vent have fallen into the inside of the dash.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.