



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository []

08-APR-2008

Reference No.

2008 APR 25 PM 1:07

10223702

OWNER INFORMATION (Type or Print)

Name [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Address [Redacted]

Evening Telephone Number

City PHOENIX

State AZ

Zip Code [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [] YES [X] NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3D7HA18Z22G [Redacted]

Make DODGE

Model RAM PICKUP

Model Year 2002

Date Purchased 3-17-02

Dealer's Name and Telephone Number

Engine: No: Cylinders 8

Fuel Type: Gas

Original Owner [X]

Dealer's City

State

Zip Code

Transmission Type AUTOMATIC

[X] Antilock Brakes [X] Cruise Control

Powertrain UNKNOWN

Vehicle Component Code 103400 POWER TRAIN:AUTOMATIC TRANSMISSION:LEVER AND LIN

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-DEC-2007

Failure Mileage 54615

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[] Original Equipment [] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

[] Yes [X] No

Fire

[] Yes [X] No

Number of Persons Injured 1

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 DODGE RAM PICKUP. AFTER PARKING THE VEHICLE, IT BEGAN TO ROLL FORWARD. INSTINCTLY, THE CONTACT ATTEMPTED TO JUMP IN THE VEHICLE TO STOP IT, BUT SHE FELL AND WAS DRAGGED. THE VEHICLE DROVE OVER HER LEFT LEG, WHICH RESULTED IN HER BEING HOSPITALIZED FOR THREE MONTHS AND CAUSED HER TO LOSE HER JOB. THE CONTACT RECENTLY DISCOVERED NHTSA CAMPAIGN ID NUMBER 07V555000 (POWER TRAIN:AUTOMATIC TRANSMISSION:LEVER AND LINKAGE:COLUMN SHIFT). THE PURCHASE DATE, POWERTRAIN, AND SPEED WERE UNKNOWN. THE CURRENT MILEAGE WAS 54,690 AND FAILURE MILEAGE WAS 54,615.

I put truck in Park so I could get my purse in back seat. It started to roll forward. Speed 0 MPH "IN Park" had two operations; Hospital 3 days, OFF work 90 days. (Recovering) was laid off;

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

→ Cont →

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was laid off work, Employer told me "boycott
"Slow-Down", (but I'd been thru of 20 yrs.
OFF work 90 day - 2 operations "IN HOME"
Nursing care, "wound vte" on my leg.
I have all copies of med papers.

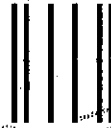
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

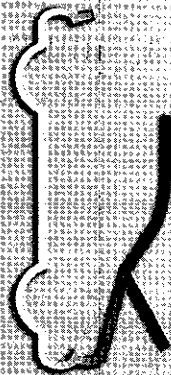
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





SAFETY RECALL G28 - IGNITION/PARK SHIFT INTERLOCK

Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2001 and 2002 model year Dodge Ram Van/Wagon, Dakota and Durango vehicles and 2002 model year Dodge Ram Pick Up Trucks equipped with a column mounted automatic transmission shift lever.**

The problem is... The Ignition/Park interlock system on your vehicle (VIN: 3D7HA18Z22C [REDACTED]) may become inoperative. This can allow the shifter to be moved out of the "Park" position with the ignition key removed (or in the "Lock" position). This can also allow the ignition key to be removed when the shifter has not been placed in the "Park" position. Either of these conditions could allow the vehicle to roll away and cause a crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the steering column gear shift blocker. The work will take about an hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Remember to bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Please help us update our records, by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler
Notification Code G28

*Buckle up
for Safety!*

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

*hard copy
4.6 w/c complaint 4.8.08
Britney ~~10223702~~ confer 10223702*

1-800-992-1997

**PLEASE HELP US UPDATE OUR RECORDS
IF ANY OF THE FOLLOWING CONDITIONS APPLY**

VIN (Last 8 Characters of Vehicle
Identification Number)

Notification Code



This service was previously performed on my vehicle (*check one if applicable*):

- My vehicle was inspected and found to be ok.
- My vehicle was repaired.

This vehicle was (*check one if applicable*):

- scrapped
- stolen
- exported

This vehicle was sold to (*check one if applicable*):

- A dealer, or someone whose name and address is unknown.
- Someone other than a dealer (*type or print the new owner's name and address below*).

Date of sale: _____

Updated name and address (*type or print the new owner's name and address or your new name and/or address if it has changed*):

Owner's title (*check one if applicable*):

- Mr.
- Miss
- Mr. & Mrs.
- Dr.
- Mrs.
- Ms.
- Rev.
- Business

First Name _____ MI _____

Last Name _____

Street Address _____

City _____

State _____ Zip Code _____

Email Address _____

155663

229407

TEMPE DODGE

INVOICE

7975 S. AUTOPLEX LOOP
TEMPE, AZ 85284
(480) 496-4000

PHOENIX, AZ

PAGE 1

HOME: [REDACTED] BUS [REDACTED]

SERVICE ADVISOR: 327 SALVATORE J BATTAGLI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
LT/ALMOND	02	DODGE 1500 P/U	3D7HA18Z22G		54828/54828		
DEL DATE	IN SERVICE DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
17MAR02	DD22JAN02		17:00 14APR08		X	CASH	14APR08
DATE VEHICLE RECEIVED	DATE OWNER NOTIFIED	OPTIONS: DLR: ENG:5.9 Liter SMPI Light Duty					
14APR08	14APR08	TRN:4-SPD/46RE AXL:4X2 1)WCC:336 2)CSC-HHW7100J/\$100 DED 3)CSC-HHM775J/\$1 (More...)					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

A PERFORM RECALL

RECALL PERFORM RECALL

646 IWPI

1 CBXSG280 BRACKET-GEARSHIFT

1 5016294AD SW PKG-STOP LAMP

(N/C)

(N/C)

(N/C)

54828 PREFORM RECALL G28 REPLACED INTERLOCK PLATE NOTE NEEDED TO
REPLACED BRAKE LIGHT SWITCH AS WELL BECAUSE THE STEM OF SWITCH GOT
PINCHED WHILE INSTALLING COLUM AND BROKE REPLACED NOW GOOD

B N/C VEHICLE INSPECTION

INSP N/C VEHICLE INSPECTION

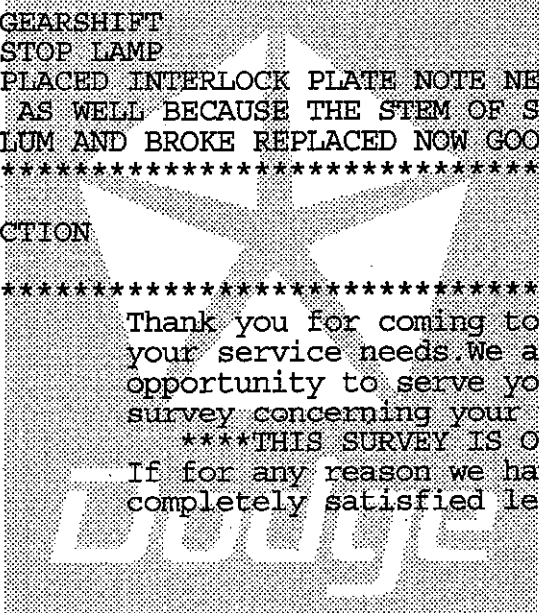
646 ICOU

(N/C)

Thank you for coming to Tempe Dodge Kia for
your service needs. We appreciate the
opportunity to serve you. You may receive a
survey concerning your visit today.

****THIS SURVEY IS OUR REPORT CARD****

If for any reason we have not earned a score
completely satisfied let us know immediately.

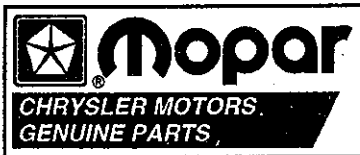


We're Working

...to be the best
APR 14 2006

Service Dept. Hours:

Monday-Friday
7:00 am - 6:00 pm
Saturday
8:00 am - 3:00 pm



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STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY