



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2008 APR 25 PM 1:09 04-APR-2008

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OWNER INFORMATION (Type or Print)

Name Address City SANDUSKY State MI Zip Code

Daytime Telephone Number Evening Telephone Number E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2FALP74W7PX Make FORD Model CROWN VICTORIA Model Year 1993 Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders 8 Fuel Type: Gas Original Owner Dealer's City State Zip Code Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 180000 VEHICLE SPEED CONTROL Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 04-APR-2008 Failure Mileage 152000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1993 FORD CROWN VICTORIA. THE CONTACT STATED THAT SHE HAD BEEN WAITING FOR THE RECALL REPAIR FOR THE CRUISE CONTROL (NHTSA CAMPAIGN ID NUMBER'S 07V336000: VEHICLE SPEED CONTROL) OR 08V051000 (VEHICLE SPEED CONTROL:CRUISE CONTROL) FOR A LONG TIME. ON APRIL 4, 2008, THE CONTACT WENT TO THE DEALER TO HAVE THE RECALL PART INSTALLED. AFTER THE REPAIR, SHE REALIZED THAT THE CRUISE CONTROL NO LONGER FUNCTIONED AT ALL. THE DEALER DID NOT PROVIDE MUCH ASSISTANCE. THE PURCHASE DATE WAS UNKNOWN. THE CURRENT MILEAGE WAS 154,000 AND FAILURE MILEAGE WAS 152,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

*My car repair man got the parts I needed & put it on - now after close to 2 1/2 yrs in. now I have cruise control*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

FLINT MI 4815

17 APR 2003 PM 17

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



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