



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-1-1 (1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
03-APR-2008	Reference No. 10223305

**OWNER INFORMATION (Type or Print)**

Name	Daytime Telephone Number	E-mail Address
Address		
City SHELTON State CT Zip Code	Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2HX53L2	Make PONTIAC	Model BONNEVILLE	Model Year 1993
Date Purchased 01-JAN-03	Dealer's Name and Telephone Number		Engine: No: Cylinders 6
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type AUTOMATIC	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 103000 POWER TRAIN:AUTOMATIC TRANSMISSION
			Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 01-MAR-2008	Failure Mileage 55000	Failure Speed 0
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1993 PONTIAC BONNEVILLE. THE CONTACT STATED THAT HIS VEHICLE IS LEAKING TRANSMISSION FLUID. THE MANUFACTURER MADE A REPORT; HOWEVER, THEY INFORMED THE CONTACT THAT THEY WERE NOT COMPLETELY SURE IF HIS VIN WAS INCLUDED IN NHTSA CAMPAIGN ID NUMBER 96V015000 (POWER TRAIN:AUTOMATIC TRANSMISSION:COOLING UNIT AND LINES). THEY STATED THAT THEY WILL INVESTIGATE AND PROVIDE HIM WITH AN ANSWER. THE CONTACT IS A MECHANIC AND PERFORMED HIS OWN DIAGNOSIS. THE CURRENT MILEAGE WAS 56,000 AND FAILURE MILEAGE WAS 55,000.

Include, if available; Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

PLEASE NOTE MY REPAIR GARAGE GAVE ME THIS RECALL NOTICE AFTER MY COMPLAINING OF TRANSMISSION FLUID LEAK. AS NOTED I HAVE NOT BEEN ABLE TO GET AN ANSWER FROM PONTIAC (GM) THANK YOU



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

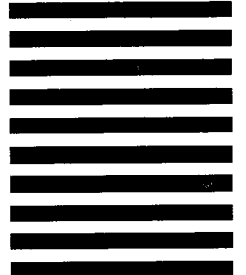
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



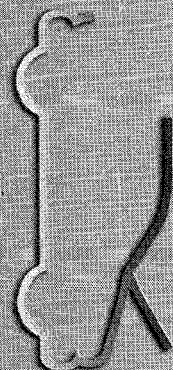
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

### Transmission and Drivetrain: Recalls

#### Recall 96V015000: A/T Fluid Cooler Line Defect

THE TRANSMISSION OIL COOLER LINE CAN SEPARATE WHEN THE VEHICLE IS OPERATED IN LOW TEMPERATURES IN COMBINATION WITH HIGH TRANSMISSION LOADS. VEHICLE FIRES CAN OCCUR DUE TO THE SPILLAGE OF TRANSMISSION FLUID. DEALERS WILL REPLACE THE TRANSMISSION OIL COOLER LINES.

SYSTEM: POWER TRAIN; TRANSMISSION; AUTOMATIC; COOLING UNIT AND LINES.

VEHICLE DESCRIPTION: PASSENGER MINI-VANS WITH 3.8L ENGINE AND 4-SPEED AUTOMATIC TRANSMISSIONS AND PASSENGER VEHICLES WITH L27 OR L67 ENGINE AND 4T60E AUTOMATIC TRANSMISSIONS AND SOLD IN ALASKA, COLORADO, CONNECTICUT, DELAWARE, ILLINOIS, INDIANA, IOWA, KENTUCKY, MAINE, MARYLAND, MASSACHUSETTS, MICHIGAN, MINNESOTA, MONTANA, NEBRASKA, NEW HAMPSHIRE, NEW JERSEY, NEW YORK, NORTH DAKOTA, OHIO, PENNSYLVANIA, RHODE ISLAND, SOUTH DAKOTA, VERMONT, WEST VIRGINIA, WISCONSIN AND WYOMING.

NOTE: OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME, SHOULD CONTACT CHEVROLET AT 1-800-222-1020; OLDSMOBILE AT 1-800-442-6537; PONTIAC AT 1-800-762-2737; OR BUICK AT 1-800-521-7300. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

1992	BUICK	LESABRE
1992	BUICK	PARK AVENUE
1992	CHEVROLET TRUCK	LUMINA APV
1992	OLDSMOBILE	88
1992	OLDSMOBILE	98
1992	OLDSMOBILE TRUCK	SILHOUETTE
1992	PONTIAC	BONNEVILLE
1992	PONTIAC TRUCK	TRANS SPORT
1993	BUICK	LESABRE
1993	BUICK	PARK AVENUE
1993	CHEVROLET TRUCK	LUMINA APV
1993	OLDSMOBILE	88
1993	OLDSMOBILE	98
1993	OLDSMOBILE TRUCK	SILHOUETTE
1993	PONTIAC	BONNEVILLE
1993	PONTIAC TRUCK	TRANS SPORT
1994	CHEVROLET TRUCK	LUMINA APV
1994	OLDSMOBILE TRUCK	SILHOUETTE
1994	PONTIAC TRUCK	TRANS SPORT
1995	CHEVROLET TRUCK	LUMINA APV
1995	OLDSMOBILE TRUCK	SILHOUETTE
1995	PONTIAC TRUCK	TRANS SPORT

Case # [redacted] H.T.S.A. [redacted]

Hugh Carlton  
1-866-790-5600  
EXT 11906

GM Supervisor ~~919 991~~

CLYDE SERVICE

NEW

EXT. 319

71-6161 85182

SERVICE

DAN SCHMIDT

SERVICE BLUMITE

1999

GARY GARLAND

SERVICE

REQUEST # 71-611 845 118

866 790 5700 EXT 42817