



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-APR-2008

Repository

Reference No. 10223293

OWNER INFORMATION (Type or Print)

Name

Address

City

MIDDLETOWN

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

YES

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNDT13S852

Make

CHEVROLET

Model

TRAILBLAZER

Model Year

2005

Date Purchased 21-JUL-05

Dealer's Name and Telephone Number PINEBELT CHEVROLET

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

X

Dealer's City

EATONTOWN

State

NJ

Zip Code

07118

Transmission Type

AUTOMATIC

Antilock Brakes

X

Cruise Control

X

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

104000 POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)

Multiple Failure: 50

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

16-MAR-2008

Failure Mileage

35678

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No X

Fire

Yes No X

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 CHEVROLET TRAILBLAZER. TWO WEEKS AFTER THE VEHICLE WAS PURCHASED, THE 4-WHEEL DRIVE FAILED. WHEN TURNING LEFT, RIGHT, AND WHEN DRIVING IN REVERSE, THE WHEELS LOCK WHEN THE 4-WHEEL DRIVE IS ACTIVATED. THE FAILURE ALSO OCCURRED ONCE WHILE IN DRIVE, BUT ALL THE OTHER FAILURES OCCURRED ONLY IN 4-WHEEL DRIVE. THE DEALER STATED THAT THE 4-WHEEL DRIVE WAS OPERATING NORMALLY. THE MANUFACTURER SENT A TECHNICIAN TO HIS LOCAL DEALER TO ATTEMPT TO REMEDY THE FAILURE, BUT WAS UNABLE TO ASSIST. THE TECHNICIAN STATED THAT THE FAILURE WAS LOCATED IN THE 4-WHEEL DRIVE TRANSFER CASE. THE FAILURE MILEAGE WAS 35,678 AND CURRENT MILEAGE WAS 36,210.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This Information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

4/7/08 Driving up my driveway with my 4 wheel drive engaged I attempted to make a left turn to go into my garage the wheels locked. I took the car out of drive and disengaged the 4 wheel drive put the car into drive I started to move forward and when the 4 wheel drive disengaged the noise from under the car was very loud the car lurched forward and I was able to drive into my garage. This happens every time when in 4 wheel drive, turning left or right. Forward & Back this problem is very dangerous.

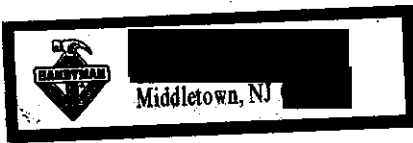
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U.S. Department of Transportation

National Highway Traffic Safety Administration

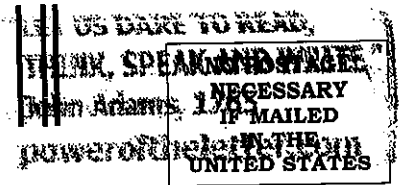
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



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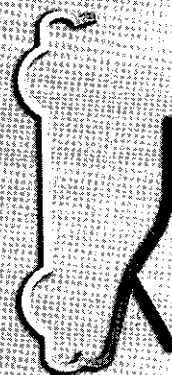
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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