



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-APR-2008

Repository ☐

Reference No.
10223109

OWNER INFORMATION (Type or Print)

Name
Address
City MARTINSBURG State PA Zip Code
Daytime Telephone Number E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GBDL15Z3L
Make CHEVROLET Model ASTRO Model Year 1990
Date Purchased 23-FEB-08 Dealer's Name and Telephone Number BOB FOOR, CAR TRUCK MOTORCYCLES 814-623-8298 Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner ☐ Dealer's City BEDFORD State PA Zip Code 15522
Transmission Type ☐ Antilock Brakes Powertrain Vehicle Component Code
AUTOMATIC ☒ Cruise Control ALL WHEEL DRIVE 021100 SUSPENSION:FRONT:STABILIZER BAR
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-FEB-2008 Failure Mileage 182083 Failure Speed 45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code: Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1990 CHEVROLET ASTRO. WHILE DRIVING 45 MPH, THE CONTACT QUICKLY DEPRESSED THE BRAKE PEDAL TO AVOID A DEER. THE VEHICLE SLOWED DOWN IN THE DIRECTION OF ONCOMING TRAFFIC. WHEN SHE DEPRESSES THE BRAKE PEDAL, THE WHEEL BEARINGS FREEZE AND THE VEHICLE STEERS INTO ONCOMING TRAFFIC. SHE TOOK THE VEHICLE TO THE DEALER AND WAS INFORMED THAT THE VEHICLE HAD BEEN INSPECTED AND REPAIRED. WHILE AT THE DEALER FOR NEW TIRES AND AN ALIGNMENT, THE CONTACT WAS INFORMED THAT THE FRONT PASSENGER SWAY BAR FAILED, AND THE VEHICLE SHOULD NEVER HAVE PASSED INSPECTION. THE VEHICLE HAD NO INTERNAL LIGHTS, BUT THE DEALER MADE THE REPAIR. THE HEADLIGHTS WORKED OCCASIONALLY, BUT HAVE NOT BEEN REPAIRED. THE CONTACT ALSO STATED THAT SHE PLACES FOUR QUARTS OF OIL IN THE VEHICLE EVERY DAY. THE VEHICLE HAS NOT BEEN TAKEN TO THE DEALER SINCE THE HEADLIGHTS AND SWAY BAR FAILURES. THE CURRENT MILEAGE WAS 184,583 AND FAILURE MILEAGE WAS 182,083.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I took the Van Bach he had it for 3 days until
he fixed my truck it still needs seat Belts
that are not cut in half. But he did fix my truck
else

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

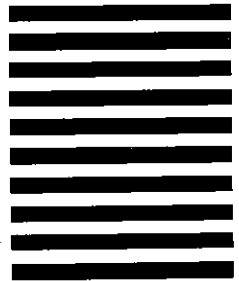
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
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BUSINESS REPLY MAIL

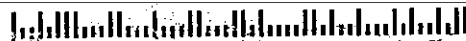
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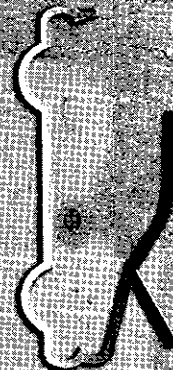
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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National Highway Traffic Safety Administration