



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-APR-2008
2008 MAY -6 AM 7:33

Repository

Reference No.
10223001

OWNER INFORMATION (Type or Print)

Name

Address

City

OSGOOD

State

IN

Zip Code

Vehicle Identification Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B7HF13Y8

Make

DODGE

Model

RAM 1500

Model Year

1997

Date Purchased

02-OCT-96

Dealer's Name and Telephone Number

KIDD CHRYSLER DODGE 912-537-2525

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

LAWRENCEBURG

State

IND

Zip Code

47025

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

103600 POWER TRAIN:AUTOMATIC TRANSMISSION:COOLING UNIT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

19-AUG-1997

Failure Mileage

4426

Failure Speed

55

72000

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 DODGE RAM 1500. WHILE DRIVING 55 MPH, THE TRANSMISSION FAILED. THE VEHICLE WAS TOWED TO AN INSPECTION STATION AND THE TRANSMISSION WAS REPAIRED. THE MECHANIC STATED THAT THE REPAIR WAS PREVIOUSLY PERFORMED BY THE DEALER ON AUGUST 19, 1997 UNDER NHTSA CAMPAIGN ID NUMBER 97V084000 (POWER TRAIN:AUTOMATIC TRANSMISSION:COOLING UNIT AND LINES). THE DEALER FAILED TO USE A STAINLESS STEEL RETAINER FOR THE REPAIR AS STATED IN THE RECALL NOTICE. INSTEAD, THE ORIGINAL PLASTIC PART WAS STILL ON THE VEHICLE. THE FAILURE MILEAGE WAS 4,426 AND CURRENT MILEAGE WAS 72,000.

72000

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This transmission was suppose to have its recall by Kidd Dodge. It was taken there with 4426 miles with the understanding to recall parts was replaced. Well it was not done by Kidd Dodge as written on my work sheet. Now at 72,000 miles my transmission failed. I have the part that was supposed to be replaced by Kidd Dodge to show that they did a false report, stating work was done when it really was not. I am very upset with your Dodge also Dodge needs to keep their response people in USA not

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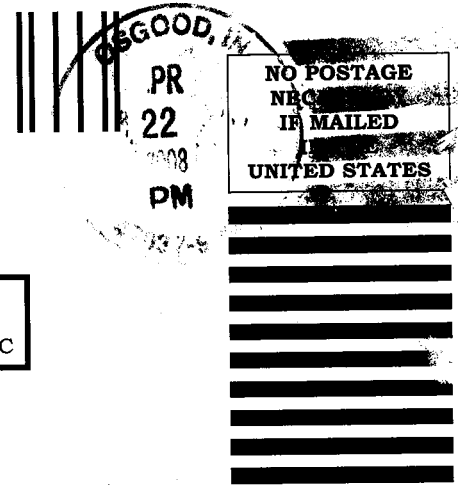
INDIA!

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



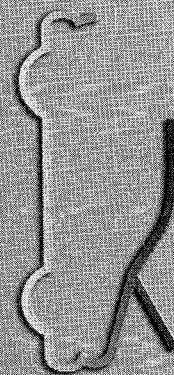
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration