



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.gov

FOR AGENCY USE ONLY 100148

Date Received

31-MAR-2008

Repository

Reference No. 10222937

OWNER INFORMATION (Type or Print)

Name, Address, City (LAGUANA HILLS), State (CA), Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
Signature of Owner Date 4/9/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number (YV1VS2559YF...), Make (VOLVO), Model (S40), Model Year (2000), Date Purchased (29-DEC-99), Dealer's Name and Telephone Number, Engine: No: Cylinders (4), Fuel Type: Gas, Original Owner (checked), Dealer's City, State, Zip Code, Transmission Type (AUTOMATIC), Antilock Brakes (checked), Cruise Control (checked), Powertrain (FRONT WHEEL DRIVE), Vehicle Component Code (150000 SEAT BELTS), Multiple Failure: 200

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 21-SEP-2006, Failure Mileage 73458, Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM19ABC036), Original Equipment (unchecked), Prior Repair (unchecked), Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No, Fire: Yes No, Number of Persons Injured 0, Number of Deaths 0, Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 VOLVO S40. THE CONTACT WAS IN A FENDER BENDER AND THE RSR (SEAT BELT RESTRAINT) LIGHT ILLUMINATED. THE VEHICLE WAS SERVICED, BUT THE LIGHT REMAINED ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER, BUT WAS NOT SERVICED. THE CURRENT MILEAGE WAS 89,580 AND FAILURE MILEAGE WAS 73,458.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.