U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
31-MAR-2008	Reference No. 10222932

2008 MAY -6 AM 7:26

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]	Daytime Telephone Number [redacted]	E-mail Address [redacted]
City STERLING HEIGHTS	State MI	Zip Code [redacted]	Evening Telephone Number SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4S2DF58X02[redacted] 4S2DF58X024[redacted]	ISUZU	AXIOM	~~2003~~ 2002

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
18-MAY-02	TAMEROFF MOTORS			No: Cylinders 6	Gas
Original Owner ☒	Dealer's City SOUTH FIELD	State MI	Zip Code		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	ALL WHEEL DRIVE	030000 SERVICE BRAKES, HYDRAULIC Multiple Failure: 20

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
26-JUN-2003	8000	0 NEAR STOP

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☒ No	☐ Yes ☒ No	0	0	X Y NO TICKET GIVEN

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 ISUZU AXIOM. WHILE DEPRESSING THE BRAKE PEDAL, THE VEHICLE ACCELERATES. THE CONTACT HAS TO APPLY MORE PRESSURE TO THE BRAKE PEDAL IN ORDER FOR THE VEHICLE TO COME TO A COMPLETE STOP. THE VEHICLE WAS TAKEN TO A DEALER ONCE, BUT THEY COULD NOT DUPLICATE THE FAILURE. THE CURRENT MILEAGE WAS 65,000 AND FAILURE MILEAGE WAS 8,000.

FURTHER, THE FAILURE OCCURES WHEN BREAKING TO A STOP. NEER THE END OF THE STOP (AS CAR APPROACHES STOP), THE ENGINE REVS-UP, AND THE CAR MOVES FORWARD. THIS IS NOT A QUESTION OF HITTING THE GAS AS WELL AS THE BREAK.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rbf

As a result of your report to the Vehicle Safety Hotline (VSH), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.
Thank you for your cooperation.

Sincerely,

Ronald B. Fields, Chief
Correspondence Research Division
Enforcement

Enclosure: VOQ

NHTSA
www.nhtsa.gov

Call For Service

CFS Number:
Date: **3/18/2008**

Call For Service

CFS Number		Complainant	[redacted]
Date	**3/18/2008**	Address	**42:28:12N,83:24:57W**
Dispatcher	**00908 - Szczepanowski, V**	City, State, Zip	**FARMINGTON HILLS, MI** [redacted]
Call Source	**1 - 911**	Phone	
Received	**10:55:06 AM**	Call type	
Dispatched	**10:55:35 AM**	Reported Offense	**C3170 - Private Property Traffic Crash**
Arrived	**10:59:57 AM**	Verified Offense	**C3170 - Private Property Traffic Crash**
Cleared	**11:37:41 AM**	Tow Company	
Location	[redacted]	Vehicle	
City, State, Zip	**FARMINGTON HILLS, MI** [redacted]	Vehicle License	
Jurisdiction		Disposition	**ADV - Advised**
Grid		Priority	
Sector		Classification	
Map	**0 - N/A**		
X Coordinate	**4078165**	Agency	**FH - Farmington Hills PD**
Y Coordinate	**0108357**	Case	

Officers
00364 - Skazalski, M

CFS Subject Profiles: [redacted], [redacted]

Full Name	[redacted]	Address	[redacted]
CSZ	**Sterling Hts, MI**	Home Phone	
Work Phone		Sex	**M - Male**
Race	**W - White**	Ethnicity	
DOB		Age	
Hair Color		Eye Color	
Height		Weight	
DLN	[redacted]	State	**MI - Michigan**
Driver License Exp.		SSN	

CFS Subject Profiles: [redacted]

Full Name	[redacted]	Address	[redacted]
CSZ	**West Bloomfield, MI**	Home Phone	
Work Phone		Sex	**M - Male**
Race	**W - White**	Ethnicity	
DOB		Age	
Hair Color		Eye Color	
Height		Weight	

Call For Service

CFS Number:
Date: **3/18/2008**

DLN — State
Driver License Exp. — SSN

CFS Subject Profiles: [redacted]

Full Name [redacted]
CSZ **Northville, MI** [redacted]
Work Phone
Race **W - White**
DOB
Hair Color
Height
DLN
Driver License Exp.

Address [redacted]
Home Phone
Sex **M - Male**
Ethnicity
Age
Eye Color
Weight
State
SSN

Notes - C3170 PP PDA

00908 - 10:55:06 SIL ISUZU
00908 - 10:55:06 Original Location : TOMATOS PIZZA
00364 - 11:06:38 DRIVER #1 MAKING U-TURN IN PARKING LOT LOST CONTROL OF VEHICLE (STATES
00364 - 11:06:38 CAR SPED UP WHEN HE HIT THE
00364 - 11:09:12 BRAKE) [redacted] CLINCH W/M 8/16/65 OF [redacted]
00364 - 11:09:12 48312
00364 - 11:12:57 VEH#1 TAN 02 ISUZU MI/BMY3906 VIN 4S2DF58X024[redacted] CITIZENS
00364 - 11:12:57 INS
00364 - 11:15:02 VEH #2 PARKED) 98 BLACK TOYOTA MI/BHJ6017 VIN 4T1BG22K7WU[redacted] OWNER.
00364 - 11:15:02 [redacted]
00364 - 11:16:59 [redacted] W/M 4/8/73 OF [redacted] W.B[redacted] AAA INS
00364 - 11:16:59 3692755802002, VEH #3
00364 - 11:19:05 WHITE 2002 PONTIAC MI/BEK9969 VIN 1G2HX54K624[redacted] OWNER [redacted]
ALBERT
00364 - 11:19:05 PISTONETTI W/M 2/3/80 OF
00364 - 11:21:05 [redacted] CIR, NORTHVILLE [redacted] BRISTOL WEST
00364 - 11:21:05 INS
00364 - 11:22:08 VEH #1 STRUCK PARKED VEH#2 FORCING VEH #2 INTO PARKED VEH #3
00364 - 11:37:25 DAMAGE LF OF VEH 1, RIGHT SIDE AND LEFT SIDE VEH #2, RIGHT SIDE OF VEH #3