



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline 16

FOR AGENCY USE ONLY 100148

Date Received

31-MAR-2008

Repository

Reference No.
10222920

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: ROYAL PALM BEACH State: FL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
 Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
 Signature of Owner: [REDACTED] Date: 4/8/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMHFU45DX [REDACTED]
 Make: HYUNDAI Model: XG300L Model Year: 2001
 Date Purchased: 30 JUL-05 Dealer's Name and Telephone Number: Bought at Bankruptcy Auction
 Engine: No: Cylinders 6 Fuel Type: Diesel
 Original Owner: Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
 Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: 4 WHEEL DRIVE
 Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
 Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-MAR-2008 Failure Mileage: 92000 Failure Speed: 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
 DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
 Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 HYUNDAI XG300L. WHILE DRIVING BETWEEN 40-45 MPH, THE CONTACT HEARD A KNOCKING SOUND COMING FROM THE ENGINE COMPARTMENT. THE VEHICLE STALLED SHORTLY AFTERWARDS. SHE WAS ABLE TO RESTART THE VEHICLE AND PULL TO THE SIDE OF THE ROAD. THE VEHICLE WAS TOWED TO A GOODYEAR SERVICE CENTER AND THE MECHANIC STATED THAT THE ENGINE WAS BLOWN AND THE OIL LEVEL WAS VERY LOW; HOWEVER, THE FAILURE WAS NOT CAUSED BY A LACK OF OIL. THE MANUFACTURER WOULD NOT ASSIST BECAUSE THE VEHICLE WAS OUT OF WARRANTY. THE CONTACT STATED THAT NONE OF THE INSTRUMENT PANEL LIGHTS ILLUMINATED TO INDICATE ANY FAILURES. THE VEHICLE IS CURRENTLY LOCATED AT THE SERVICE SHOP AND HAS NOT BEEN REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE 92,000.
 (see other side) NO WARNING LIGHTS WENT ON,

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle was bought on 7/30/05 by me at a bankruptcy auction with 65,630 miles. (See Attached bill of sale). Hyundai Southern Region Customer Service Rep (800/633-5151) says that 100,000 miles/10 year powertrain/engine warranty only applies to original owner and refused to assist in payment for engine replacement. They claim that secondary ownership warranty applies to only 50,000 miles/5 years, which were exceeded in mileage when I purchased vehicle. I asked for \$500-\$700 assistance in repairs & they refused. In addition on 6/7/07 vehicle needed extensive repairs (totalling \$1394 as per attached) involving water pump, cam shaft, timing belt, rack & pinion and power steering.

ATTACH ADDITIONAL SHEETS IF NECESSARY

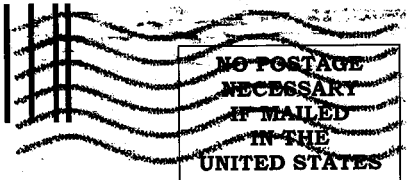
U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

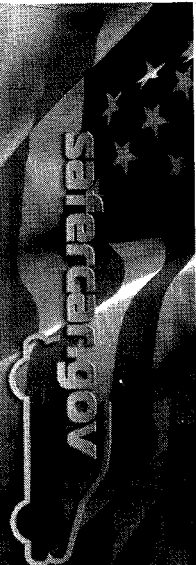
WEST PALM BEACH
FL 334 5 T
08 APR 2008 PM



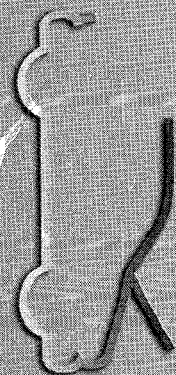
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Dept. # _____

Bill of Sale

On 7/30/05 (date) [Redacted] (buyer) purchased the following property from:

Auction America, Inc.
1696 Old Okeechobee Road STE 1G
West Palm Beach, FL 33409 (561) 659-2025

Property: 2001 HYUNDAI 300 LH

I.D. No.: KMHFL450X [Redacted]

Odometer (if applicable) 65,630

Purchase Price..... \$ 2500.00

Buyers Premium..... \$ 250.00

Sub Total..... \$ 2750.00

Sales Tax paid..... \$ 178.75

Total..... \$ 2928.75

I hereby fully release and fully indemnify the Seller, Auction America, Inc., its owners and staff(s) from all liability, claims and damages that may arise directly or indirectly from any and all loading, moving, transporting, associating with or operation of such item(s).

The above item has been sold "AS IS, WHERE IS" with No Warranties, guarantees, or representations of any kind, express or implied, including but not limited to, implied warranties of merchantability or fitness for a particular purpose or use, or other, and regardless of any information from the Auction Block, employees, advertising or elsewhere! No return or refund shall be made for any reason. Buyer has relied on his/her OWN judgment, all inclusively, in matters including: overall and component condition, mileage, authenticity, value, age and all other. All police vehicles have police titles.

Auction America Inc. is mandated by the Florida Department of Revenue to collect Sales Tax herein for the State of Florida - Certificate No: 60-891244329-1

Purchaser: [Redacted]

[Signature]
Auction America, Inc. (Seller)

GOODYEAR AUTO SERVICE CENTER

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
 4358 S. STATE ROAD 7
 LAKE WORTH, FL 33467
 FL REG# MV61905
 FEDERAL TAX ID# 340253240
 (561)304-7344 HOURS 7-6MON-FRI./7:30-5SAT



INVOICE
003039

PAGE: 01

BILL TO: [REDACTED]
 ROYAL PALM BEACH, FL [REDACTED]

PHONE 1..... [REDACTED]
 PHONE 2..... [REDACTED]
 RETURN PARTS.. NO
 PRIOR INVOICE. 003026
 ENG. SIZE..... V6-2972 3.0L DOHC
 SALESMAN..... 016 / 002

VEH YEAR/MAKE. 01 HYUNDAI
 VEHICLE MODEL. XG Series
 VEHICLE COLOR. GREY
 LICENSE/STATE [REDACTED]
 DATE REQUESTED 06/07/07

ODOMETER IN/OUT 85866 / 85866
 VEHICLE IN....06/07/07 03:14 PM
 VEHICLE OUT....06/21/07 06:00 PM
 TERR/NONSIG....6642/906642
 TIME REQUESTED

ACCOUNT # COB TC CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO. GMO NO INTEREST
 [REDACTED] P 01 00106 0 FL 021297 8925 75360

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
016 053	040-000	R 1	VEHICLE INSPECTION	.00	.00	FREE
016 053	048-170	R 1	ESTIMATE/WORK ORDER PREPARATION	.00	.00	FREE
016 053	047-665 2510039012	R 1	NEW WATER PUMP 1.00 WATER PUMP	129.95	.00	129.95
LABOR						
016 053	057-293 (ACCEPT/DECLINE) TO REPLACE TENSIONERS; (ACCEPT/DECLINE) TO REPLACE IDLERS; 2431239400	R 1	CAM SHAFT BELT 1.00 T-BELT	124.99	6.25- 356.00	17.80- 456.94
LABOR						
016 053	070-210 CHEMICALLY CLEAN, INSPECT & PRESSURE TEST COOLING SYS. INSTALL UP TO 2 GALLONS OF NEW COOLANT(MOST VEHICLES-EXTENDED LIFE ANTIFREEZE EXTRA) T1F107	R 1	COOLING SYSTEM FLUSH (NEW COOLANT) 1.00 FLUSH & STOP LIAK	27.69	12.31- 62.30	27.69- 49.99
016 053	097-200 5710039000	R 1	PS PUMP 1.00 PS PUMP	297.00	.00	297.00
016 053	097-200 CPS9999	R 1	RACK AND PINION 1.00 RACK AND PINION	325.00	.00	325.00
016 053	068-206 EP82	R 1	POWER STEERING FLUID EXCHANGE SERVICE 1.00 P/W STEERING KIT	37.99	14.25- 42.00	15.75- 49.99

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
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SUMMARY:

PARTS TOTAL	942.62
LABOR TOTAL	460.30
DISCOUNT LABOR	61.24
DISCOUNT PARTS	32.81
SUB TOTAL	1308.87
SALES TAX(6.500%)	85.08

CHARGED AMOUNT 1393.95
 TAXABLE AMOUNT 1308.87

X CUSTOMER AUTHORIZATION FOR TOTAL

INVOICE TOTAL \$1,393.95

THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED,
 PLEASE CONTACT THE STORE MANAGER, RALPH NAHMOD, AT (561)304-7344