



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

31-MAR-2008

2008 APR 23 AM 7:06

Repository ☐

Reference No.
10222892

OWNER INFORMATION (Type or Print)

Name

Address

City

MOBILE

State

AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

☐ YES

☒ NO

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BE46K27

Make

TOYOTA

Model

CAMRY

Model Year

2007

Date Purchased
01-MAR-07

Dealer's Name and Telephone Number
PALMER'S TOYOTA SUPERSTORE

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner
☐

Dealer's City
MOBILE

State
AL

Zip Code
36695

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code

031000 SERVICE BRAKES, HYDRAULIC: PEDALS AND LINKAGES

Multiple Failure: 5000

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-MAR-2007

Failure Mileage
6000

Failure Speed

Believe to be poor and dangerous design.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 TOYOTA CAMRY. WHILE AT A STOP SIGN WITH THE BRAKE PEDAL DEPRESSED, THE PEDAL EXTENDS TO THE FLOORBOARD. THE CONTACT HAD TO REMOVE HIS FOOT FROM THE BRAKE PEDAL IN ORDER FOR IT TO RETURN TO ITS NORMAL POSITION. THE VEHICLE HAS BEEN TAKEN TO APPROXIMATELY THREE DEALERS, BUT THEY COULD NOT DETERMINE THE CAUSE OF THE FAILURE. THE CONTACT FILED CASE NUMBER 200801100060 WITH TOYOTA. THE CURRENT MILEAGE WAS 12,000 AND FAILURE MILEAGE WAS 6,000.

Also! Emergency Brake handle goes almost to floor. Dealer states because of this particular Brake system this is normal. (Does not make sense) (got to defective manufacturer)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Dealer

Dealer checks numerous times

Palmer Toyota ~~and~~ excellent Dealer

Very Cooperative.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MOBILE AL 356

07 APR 2008 PM 2 T

LET US DARE YOU TO
NECESSARY
THINK, SPEAK AND WRITE.
IF MAILED
John Adams, 1795
UNITED STATES
poweroftheletter.com

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

