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Baltimore, Maryland

Reference # 1021162

U.S. Dept. O Transportation
National Highway Traffic and Safety Administration
Office of Defects Investigation, NVS-210
400 7th St., SW
Washington, D.C. 29590

ATTN.: Ronald B. Fields
Chief Corresponding Research
Division Enforcement

15 March 2008

To whom it may concern;

I am writing to you and this agency to report another failure to the vehicle, I have previously reported as having a manufacturer defect. This 1996 Jeep Cherokee country edition with the complaint # listed above.

I have previously requested assistance with this defect as listed in recalls and dated 07 December 2007. This new steering gear failure occurred 23 February; 2008. Once again while turning wheel at minimum speed. I and others herd a very loud "pop" almost "banging" sound. I immediately knew what the sound was. When trying to move the wheels, there was very little response from the front wheels (tires).

Subsequently I had to leave my vehicle pushed into as safe a place as possible. And again I had to undergo towing services and repair.

Because I am on a fixed income it is truly a burden to undertake these fee's that are not with in the purview of normal maintenance.

On 06 March 2008 I again had to pay out \$250.00 for welding and repairs this does not even include front wheel alignment. Just couldn't afford to right the steering wheel.

It is due to this new expense that I will have to amend my expenses thus far. They are as follows:

Steering gear box (previously not added from initial work) \$128.99 less core fee of \$85.00. Current welding and repair \$250.00.
Totaling another \$378.99

My new out of pocket and very hardship payouts are now totaling \$1629.27

Please accept and add new receipt copies as indicators of cash layout. Complete repair cost is as follows:

\$834.60 initial welding
128.99 steering gear
(evidenced in first repair invoice)
less core fee (85.00)
200.00 gear box and
steering
8.93 gear bolts
6.75 Photo evidence
200.00 second gear
and steering repair
250.00 welding (2nd)
Grand total: \$1629.27

NM
03/28/08
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