



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 4, 2008

[REDACTED]

Green Valley, AZ [REDACTED]

NVS-216 nlm
Ref. # 10222814

Dear [REDACTED]:

Thank you for your correspondence dated March 14, 2008, concerning your model year (MY) 2001 Ford Econoline Van. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on March 25, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

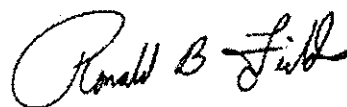
We appreciate the report you provided. Reports from motorists are a very important source of information for us. We regret any problems you may be experiencing with your vehicle. The combined Ford Motor Company speed control deactivation switch recall (NHTSA Campaign No. 08V-051) involves over 11 million vehicles. As a result, there is no simple way to quickly procure service parts for vehicles on that scale. Ford has assured us that parts will be available June 2008. The interim remedy for NHTSA safety recall 08V-051 is to disconnect the speed control switch. This will mitigate the safety aspect of the defect and will complete the recall campaign. If the safety-related corrective action for the recall has not been performed, NHTSA strongly recommends that work be accomplished on MY 2001 Ford Econoline as soon as possible by making an appointment with Jim Glick Ford or any other authorized Ford dealer. Owners who receive the interim remedy will be notified by Ford Motor Company when the



fused wiring harnesses are available. As a customer satisfaction campaign, Ford Motor Company will then reconnect the speed control system at no cost to vehicle owners.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is fluid and cursive, with the first name "Ronald" being the most prominent part.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement